

# 2020

## FACTS AND FIGURES

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## ANNUAL REPORT



# 2020 VISION - MISSION - GOALS

## VISION

The Virginia State Police will provide exemplary service to the public and other law enforcement and criminal justice agencies with a highly qualified, diverse workforce that balances service, education and enforcement to achieve optimal customer satisfaction.

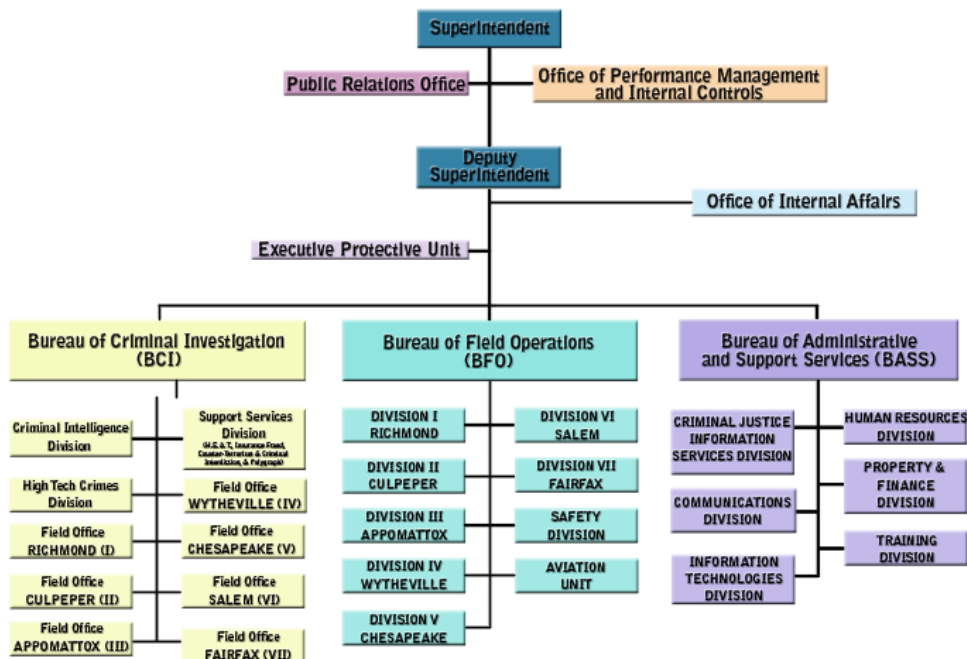
## MISSION

The Virginia State Police, independent yet supportive of other law enforcement and criminal justice agencies, is to provide high quality, statewide law enforcement services to the people of Virginia and its visitors; and to actively plan, train and promote emergency preparedness in order to protect the citizens of the Commonwealth and its infrastructure.

## GOALS

- ◇ Promote the safety and security of citizens and their property.
- ◇ Reduce criminal activity in Virginia.
- ◇ Promote the safe and orderly flow of traffic on Virginia's highways.
- ◇ Reduce the manufacturing, use and distribution of illegal drugs.
- ◇ Provide Department resources in support of criminal justice agencies and other entities.
- ◇ Enhance the safety and security of all Department personnel.
- ◇ Continually seek and implement ways to deliver the most cost-effective and efficient law enforcement service possible.

## ORGANIZATIONAL CHART 2020

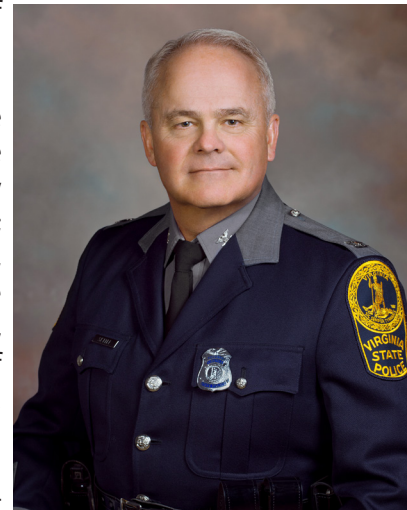


# SUPERINTENDENT'S OFFICE

## COLONEL GARY T. SETTLE, SUPERINTENDENT

Colonel Gary T. Settle is the Virginia State Police Superintendent and serves as the chief executive officer of the Department.

Appointed by Governor Ralph Northam in January 2018, Colonel Settle oversees the Department's mission to provide the Commonwealth with a comprehensive, responsive statewide police department, independent yet supportive of local and federal law enforcement agencies; to preserve law and order; to enforce traffic and regulatory laws; and, to provide security and safety services to citizens of Virginia. As Superintendent, Colonel Settle leads and manages all aspects of the Department of State Police encompassing the Office of Performance Management and Internal Controls (OPMIC), Office of Internal Affairs, Public Relations Office, Executive Protective Unit, Bureau of Administrative and Support Services (BASS), Bureau of Field Operations (BFO), and Bureau of Criminal Investigation (BCI).



Colonel Settle graduated from the Virginia State Police Academy in 1986 as class president of the 78th Basic Session. His first patrol assignment was in his native Rappahannock County in the State Police Culpeper Division. During his tenure with State Police, he has served as a Tactical Team supervisor, narcotics and general investigation special agent, firearms instructor, and served on the State Police Honor Guard. As he progressed through the ranks, his assignments have taken him to the State Police Culpeper and Wytheville Divisions. Prior to his appointment as Superintendent, he served as the Director of the Bureau of Criminal Investigation (BCI).

Settle also served as Sheriff for Rappahannock County from 1996 to 2000. He earned a Master's degree in Homeland Security and Defense from the Naval Postgraduate School and a bachelor's degree in Administration of Criminal Justice from Bluefield University. He is also a graduate of the FBI Executive Management Course and the National Criminal Justice Command College of the UVA School of Continuing and Professional Studies.

## EXECUTIVE PROTECTIVE UNIT (EPU)

The plainclothes troopers assigned to the Executive Protective Unit (EPU) provide 24-hour security for Governor Ralph Northam and his family. EPU coordinates the Governor's schedule, secures routes for his upcoming appearances and events and works with local, federal and law enforcement agencies from other states when traveling to ensure maximum security and effectiveness of the detail.

## PUBLIC RELATIONS OFFICE (PRO)

The Public Relations Office is responsible for the development and implementation of comprehensive, proactive public and media relations information and outreach regarding traffic safety, crime prevention and criminal investigations.

The civilian PRO staff works closely with the field Public Information Officer (PIO) sergeants, also providing assistance to local sheriffs and police departments with major incidents, as well as the offices of the Governor and the Secretary of Public Safety and Homeland Security.

The PRO produced 21 statewide press releases in 2020 and fulfilled more than 1,000 media inquiries. With COVID-19 becoming an unprecedented focal point the PRO began using its website, the Department's social media platforms and medial outlets to inform the public on COVID-19 restrictions. By April 1, 2020, the PRO was using the Department's social media platforms and media outlets to inform the public on COVID-19 restrictions and potential scams.

# SUPERINTENDENT'S OFFICE continued

## OFFICE OF PERFORMANCE MANAGEMENT & INTERNAL CONTROLS (OPMIC)

OPMIC tracks, monitors and guides the Department's progress towards achieving and sustaining agency and state government objectives and strategies.

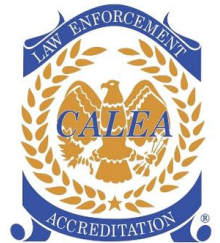
**INFORMATION SECURITY SECTION:** Ensures data security for all types of sensitive information within the Department's purview. The safeguarding of this data within the Department's operational and highly mobile environment is its primary goal.

**INTERNAL AUDIT SECTION:** Performs audits and reviews of Department operations for the purpose of monitoring the agency's performance. This section works to maximize the efficiency and effectiveness of Department operations and strengthen internal controls. This section routinely reviews financial data and reporting mechanisms, regulation and policy compliance, asset safeguards, loss detection and prevention, and technology data system security. Internal Audit performs testing of VSP's compliance with Agency Risk Management and Internal Control Standards (ARMICS).

**STRATEGIC DEVELOPMENT SECTION:** Supports Department divisions and units through equipment studies, program development, research projects, technology evaluations, staffing formula updates, legislative studies and grant management. In 2020, this section administered 32 grant projects worth approximately \$14 million in support of essential Department projects and programs. The section also responded to 232 requests for information from criminal justice agencies and academic research centers nationwide.

**STAFF INSPECTION SECTION:** Conducts inspections of all VSP organizational components, ensuring compliance with accreditation standards, regulatory requirements and Department policies and procedures. Six staff inspections were conducted in 2020 for the Bureau of Criminal Investigation (BCI) and Bureau of Field Operations (BFO) including the Chesapeake, Richmond, Aviation, Safety, Information and Technology Division and the Criminal Intelligence Division. The Staff Inspection Section also manages all agency records retention and destruction within, and ensures continuous agency wide compliance with the applicable standards necessary to remain nationally accredited by the Commission on Accreditation for Law Enforcement Agencies, Inc. (CALEA).

CALEA accreditation serves as the foundation for a successful, well-managed, transparent, community-focused law enforcement agency, and on Nov. 13, 2020, Virginia State Police was awarded this honor for the tenth time.



The CALEA process involves a voluntary, multi-year self-assessment phase and then a meticulous site-based assessment of community engagements, policy, procedures, equipment and facilities by CALEA assessors. Due to the COVID-19 pandemic, the panel of independent assessors also conducted remote, web-based file reviews with state police personnel, as well as conducted the public comment session virtually via social media platforms in August.

Achieving CALEA accreditation benefits include greater accountability within an agency, as accreditation standards provide a proven management system of written directives, sound training, clearly defined lines of authority, and routine reports that support decision-making and resource allocation. Accredited status increases community advocacy as it embodies the precepts of community-oriented policing. It creates a forum in which police and citizens work together to prevent and control crime. This partnership helps citizens understand the challenges confronting law enforcement and gives law enforcement clear direction about community expectations. Accreditation also aids in improved employee morale as it symbolizes professionalism, excellence and competence among its personnel. It requires written directives and training to inform employees about policies and practices; facilities and equipment to ensure employee safety; and processes to safeguard employee rights. Employees take pride in their agency, knowing it represents the very best in public safety.



# SUPERINTENDENT'S OFFICE continued

## YOUTH OF VIRGINIA SPEAK OUT ABOUT TRAFFIC SAFETY (YOVASO)

A statewide, peer-to-peer advocacy program that engages, educates and empowers Virginia's youth to influence a safe driving culture through leadership development and innovative outreach programs. Its vision is to establish generations of safe teen drivers in Virginia. In 2014, VSP absorbed the federally-funded grant program, which was established in 2001 by the Blue Ridge Transportation Safety Board and the Virginia DMV Highway Safety Office.

In 2020, YOVASO had active peer-to-peer clubs and/or youth traffic safety programming at 113 member schools and youth groups statewide. Three new YOVASO programs were established at schools and



youth groups in the counties of Caroline and Craig; and in the city of Fredericksburg. Due to the COVID-19 pandemic, most schools were virtual in 2020 which restricted expansion of YOVASO to additional schools.

During 2020, YOVASO sponsored four annual traffic safety campaigns for high schools, middle schools, and youth groups, reaching 49,694 students with educational information on driver and passenger safety. YOVASO switched to virtual programs in the summer of 2020 to reach students during the COVID-19 pandemic. Virtual programming included: PSA's on Facebook and Instagram, social media contests, virtual educational programs, and online pledges.



In 2020, prior to COVID-19, the Distracted/Impaired Driving simulators and ScanEd were provided for 23 events, reaching 6,933 students. Thirty-seven scheduled interactive programs for the spring had to be canceled due to COVID-19. Additionally, the YOVASO Summer Leadership Retreat was canceled due to COVID-19.

YOVASO, with a staff of 3 full-time civilians and 5 part-time contract college students, provides a variety of traffic safety programming, trainings, and resources for its 113 member schools and youth groups and other participating organizations. In fulfilling its peer-to-peer mission, over 1,170 trained student leaders worked in their schools and communities as youth traffic safety advocates prior to COVID-19 restrictions. During virtual learning from March to December 2020, 552 youth ordered Youth Traffic Safety



Advocacy kits and led programs virtually from their homes. YOVASO also reached over 500,000 youth through messaging, competitions, and PSA's on social media and through interviews and PSA's aired on broadcast media, and distributed over 150,000 educational traffic safety materials.



# SUPERINTENDENT'S OFFICE continued

## OFFICE OF INTERNAL AFFAIRS (IA)

Initiates and conducts administrative investigations concerning allegations of misconduct on the part of VSP personnel. The office also investigates complaint referrals reported through the State Employee Fraud, Waste and Abuse Hotline.

### INTERNAL AFFAIRS INVESTIGATIONS

**TOTAL COMPLAINTS: 162**

**CY 2020**

#### DISPOSITION

NOT SUSTAINED .....	14
SUSTAINED .....	77
UNFOUNDED INQUIRY .....	52
PENDING/RESIGNED/RETIRED .....	19

#### ORIGIN

EXTERNAL/CITIZEN COMPLAINT .....	51
INTERNAL COMPLAINT .....	111

#### SUSTAINED COMPLAINT ORIGINS

EXTERNAL/CITIZEN COMPLAINT .....	18
INTERNAL COMPLAINT .....	59
SUSTAINED RESULTING IN FORMAL DISCIPLINE .....	16

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**USE OF FORCE INVESTIGATIONS**

**135**

# BUREAU OF ADMINISTRATIVE & SUPPORT SERVICES (BASS)



Provides vital professional support and technical expertise to not only VSP, but also to local, state and federal law enforcement agencies, the state judicial system and the general public. Its role is essential to the successful continuity of a multitude of services throughout its field divisions and offices.

## INFORMATION & COMMUNICATIONS TECHNOLOGIES DIVISION (ICTD)

The Information & Communications Technologies Division (ICTD) was dissolved and two separate divisions - Communications Division and Information Technology Division were created in April 2020.

## COMMUNICATIONS DIVISION

The Communications Division services and supports the Virginia State Police (VSP) and the 20 User Agencies Requirements Committee (UARC) of the Statewide Agencies Radio System (STARS) with all land mobile and microwave radio systems. The Communications Division also manages wireline and wireless telephone services, mobile computing resources, in-car speed enforcement, and camera equipment. All VSP division offices and a number of area offices are on the STARS Microwave Radio Network. The STARS radio network is a public safety grade wireless communications system monitored by the Network Operations Center (NOC) 24 hours a day, 7 days a week with a primary focus of monitoring the health of the STARS and VSP networks. The NOC serves as the single point of contact for problem reporting for all 22 local, state and federal agencies. Additionally, the NOC provides Virginia Criminal Information Network (VCIN) helpdesk support. The Tower and Generator Technicians travel statewide and oversee the service, maintenance, inspections and repairs for the 104 communication tower sites and 105 generators to ensure statewide communications remain operational. The seven field radio shops provide support to respond, troubleshoot, and restore Statewide Communications services on a 24-hour basis for an Integrated Voice and Data Network serving 21 State Agencies including the Virginia State Police. They are also responsible for conducting installation, removal and servicing of equipment located in remote fixed sites and various types of mobile subscriber configurations for each of the agencies participating in the Statewide Radio System. Equipment Repair Technicians conduct "cradle-to-grave" workflow processing for approximately 1,400 VSP and UARC vehicles on an annual basis. Activities include: placing new vehicle orders, coordinating with DMV, installing radios, emergency lighting, in-car cameras, and other equipment, performing repairs, vehicle calibrations, and state inspections, removing equipment, decommissioning and preparing end-of-life vehicles for auction.



To assist VSP and other public safety agencies accomplish their missions, a well-trained staff of engineers, technicians, and support staff must be available with access to parts, test equipment, vehicles, and training. Outsourcing these responsibilities to commercial services does not maintain the required level of knowledge of the network, and is not available on a cost effective 24/7 basis (if at all). There are no other practicable ways to maintain STARS and support its users with a public safety grade of service.

## COMMUNICATIONS DIVISION *continued*

Statewide Agencies Radio System (STARS) is a system utilizing P25 standardized digital trunked technology in the VHF band which provides a multi-channel trunked digital voice and data wireless communications capability specifically designed to meet APCO Project 25 public safety requirements.

The 104 STARS communications sites include:

- ◇ 69 Land Mobile Radio (LMR) Sites
- ◇ 35 Microwave-only Sites
- ◇ 74+ Consolette Radios
- ◇ 281+ Control Stations
- ◇ 60+ COMLINC / RIOS Sites
- ◇ 8 Tunnel Complexes
- ◇ 23 Dispatch Centers
- ◇ 58+ VSP Area Offices
- ◇ 7 Division Offices

The Communications Division designs, installs, operates, and maintains VSP:

- ◇ Land Mobile Radio (LMR) Network
- ◇ Patrol-Vehicle Mobile Data Terminals (MDT)
- ◇ Microwave Radio Network
- ◇ Telephone Network
- ◇ 1,736 RADAR and 652 LIDAR Speed-Determination Equipment
- ◇ Radio Communications Towers and Emergency Generators
- ◇ Vehicle Maintenance and Emergency Equipment Installations



The Communications Division is responsible for ensuring all VSP-related communications systems and networks are FCC, FAA and EPA compliant. The section actively participates in the Capital Wireless Interoperability Network (CAPWIN) and SAFECOM.

### **RADIO/RADAR SHOPS:**

The Communications Technicians are assigned to the radio shops located throughout all seven divisions as well as the Virginia State Police Headquarters. They provide maintenance of all public safety communications equipment for the State Police and the 21 STARS agencies including but not limited to: radio transmitter sites, boats, speed detection devices, mobile and portable radios, mobile data terminals and in-car video systems. Communications Technicians are also responsible for verifying the operational readiness of the electronic equipment in all newly outfitted vehicles. Also performing equipment operational checks of radio installations in re-issued vehicles for VSP and 21 UARC Agencies, including addressing drive-up repair issues. The shops located at SPHQ perform preventative maintenance and repairs on communications equipment including mobile & portable radios, digital vehicle repeaters and VDOT Mobile radios and checks/prepares equipment for the Installation Facility and Field Radio Shops, providing materials and technical support to Field Radio Shops and assists with asset management for new equipment, as well as surplus of old equipment. The Mobile Radio Shop also prepares communications equipment for special events.

### **TOWER AND GENERATOR SHOPS:**

The Tower and Generator Technicians serve statewide to keep all VSP and UARC agency's communications operational. There are two tower crews; one in Richmond the other in Salem - who are tasked with maintaining & inspecting all antenna structures annually, install land mobile and microwave antennas, maintain and repair all emergency generators in support of continued operations due to power outages, maintain and repair tower lighting systems, and operate year round in all types of weather.

### **FIELD INSTALLATION TEAM:**

The Field Installation Team are responsible for the installation of Microwave Radios, STARS LMR Radios, STARS Remote Site supporting infrastructure such as alarm monitoring, HVAC controls, patch panels, "last mile" fiber and copper connections, emergency lighting and exterior security lighting around remote tower shelters.

### **MASTER SITES:**

Site Engineers audit the STARS network servers and databases to ensure optimal efficiency. Engineers work from the two main Sites: Western and Central Virginia. Engineers provide technical assistance, maintain the network and are available around the clock. Additionally, engineers perform audits, and evaluate and test all new hardware and software.

### **COMMONWEALTH LINK TO INTEROPERABLE COMMUNICATIONS (COMLINC):**

Interconnects the disparate radio systems of federal, state, and local agencies throughout Virginia through a combination of interconnected regional networks and the Internet. Technicians provide guidance with interoperability projects and implementation, technical support and training. COMLINC currently serves 60+ systems supporting localities, universities, state, and federal agencies and mobile command posts.

### **CAD/MOBILE CAD – (COMPUTER AIDED DISPATCH):**

The CAD system is utilized in 70 CAD workstations, across seven VSP dispatch centers to support dispatch operations statewide. CAD allows for the rapid entry, tracking and retrieval of data related to officer activities and calls for services. CAD is also supported in the mobile command centers and remote location dispatching during critical incidents. In 2019, there were 941,617 calls for services recorded in the system. Mobile CAD is utilized by the trooper's on their ruggedized mobile computer terminals. Mobile CAD allows troopers to have immediate access to VCIN/NCIC for checks of stolen items/wanted subjects and access to DMV vehicle and driver records. Mobile CAD is used by VSP and a number of other state and local agencies. CAD data is sent to VDOT for real time intra-agency traffic situational awareness and to the Virginia Fusion Center.

- ◇ **MANAGEMENT INFORMATION SYSTEM – (MIS)** – The central repository database for all of the data is recorded in CAD/Mobile CAD, for a period of 10 years. A web interface allows VSP users instant access to historical information covering call for service, unit activities, call trends, manpower utilizations, response times and disaster related incidents.

### **VEHICLE FLEET MANAGEMENT:**

Consists of the Installation Facility and the Fleet Services Garage, which support and equip all VSP fleet vehicles as well as various vehicles for the STARS supported state agencies.

- ◇ **INSTALLATION FACILITY** - Responsible for taking a "barebones" vehicle from the manufacturer and building an operational public safety vehicle. This includes installing emergency radios, lighting and various communications equipment for VSP and 21 agencies supported on STARS. The Installation Facility Staff researches the latest associated vehicle accessories, such as gunlocks, push bumpers, equipment vaults, and emergency lighting. When needed, the Installation Facility Staff is able to fabricate mountings to provide uniquely installed equipment in specialty vehicles such as motorcycles, command post, undercover vehicles and boats.
- ◇ **Fleet Services Garage** - Maintains the quality control and routine maintenance of each vehicle that enters the facility. Receives turned-in VSP vehicles but also a wide range of car dealerships and the 21 agencies supported on STARS. The Fleet Services Garage ensures each new vehicle received is properly equipped, washed and detailed and fully functioning before issuing to the end users. The Fleet Services Garage conducts speedometer calibrations, provides towing and transport services, decommissions surplus vehicles and prepares them for auction, completes preventive maintenance for executive staff vehicles, handles Department vehicle warranties, titling and recalls.

## COMMUNICATIONS DIVISION continued

### **NETWORK OPERATIONS CENTER (NOC) :**

The Network Operations Center (NOC) is staffed 24 hours a day, 7 days a week and its main focus is to monitor, configure, maintain and update the STARS radio network. They monitor for network alarms and system outages and, in the event of problem areas, deploy the necessary resources to achieve the highest level of reliability possible. In addition, they serve as the single point of contact for problem reporting from all twenty-one state, local and federal agencies. The NOC opens work orders for issues that involve radios, network, MDT's, iPhones, password resets and VSP application alerts. Additionally, the NOC works with the Virginia Criminal Information Network (VCIN) to include monitoring the message queues, provide VCIN terminal assistance to statewide users, complete vehicle fatality reports, monitor the Missing Children Hotline and broadcast statewide administrative messages. In 2019, the NOC Team managed 10,160 work orders.

### **ASSET MANAGEMENT TEAM:**

The Asset Management Team serves as the designated administrator for AIMS. The team's responsibilities involve asset tagging for specific items utilized by the Communications Division, in-car radio equipment and fixed site infrastructure assets used by the UARC personnel, and inventory decommission and surplus. They perform an annual audit of all STARS assets assigned to UARC agencies and conducts User Acceptance Testing (UAT) of the property management system, requests new enhancements and verifies the usability of the property management system Sunflower/AIMS. The team also provides technical assistance to all users.

### **MOBILE DEVICE:**

The Mobile Device Team manages the Department's cellular phones, tablets, and Mi-Fi devices by completing work orders for procurement of new and upgraded devices, service disconnects, and any additional feature requests that may come in on a daily basis. The Mobile Device Team utilizes the Mobile Device Management (MDM) technology, which enables the Mobile Device Team to monitor, manage and secure each mobile device and maintains the database of users and privileges, performing password resets, device wiping, location services and adding or removing users. The Mobile Device Team works with both sworn and non-sworn personnel to interface cellular devices with applications and equipment, answer and provide troubleshooting assistance to all individuals requiring cellular device assistance and information, as well as maintain an effective working relationship with Virginia Information Technologies Agency (VITA) and contracted vendors.

## INFORMATION TECHNOLOGY (IT) DIVISION

Provides and supports secure, reliable, effective, and efficient computing environments and systems in support of the Department's strategic objectives by managing the ever-evolving environments of the Department's unique and diversified digital, and computer assets. The ITD, which is divided into an Applications Section, an Engineering Section, and a Virginia Information Technologies Agency (VITA) Services Section provides the Department a unified management of existing and future IT projects, and infrastructure. IT is also responsible for the implementation and maintenance of the Activity Time Reporting System (ATRS), Law Enforcement Activity Management System (LEAMS), Mental Health System (MHS), Non-Resident Concealed Handgun Permit System (NCHP) and VSPNET (infrastructure providing state-wide network for VCIN and Livescan).

### **CENTRAL CRIMINAL HISTORY (CCH):**

This application is accessed extensively by the criminal justice community to determine an offender's identification and his/her prior criminal record. This system is the sole repository for Virginia's arrests and court dispositions and is relied upon by the entire criminal justice community (law enforcement, courts, Commonwealth attorneys, jails, etc.) for accurate offender information. The CCH System records are based on fingerprint submissions from law enforcement, which ensure the accuracy of the records. Changes were made this year to comply with new legislative mandates for juvenile records expungement and marijuana legalization.

### **CONSOLIDATED APPLICANT TRACKING SYSTEM (CATS):**

This application processes and tracks all requests for background checks for businesses, schools, adoption agencies, adult care, apartment complexes, and others through a web interface. This year, CATS was integrated with an external electronic notary public service, and work is nearing completion on integration with the Department's new Accounts Receivable/Billing and online payment systems.

### **DATA WAREHOUSE:**

This application continues to provide up to date, accurate reporting for several Divisions in the agency. Work continues to expand the warehouse's physical footprint and to add more transactional data from other production systems. This year, an additional 45 reports were added to the warehouse, with work now focused on accounting reports for the agency's new Accounts Receivable/Billing and On-line Payments system.

### **E-BILLING PROJECT:**

This application is actually the implementation of Oracle's eBusiness Suite Accounts Receivable module. It replaces the billing system that the Agency has outgrown over the past 10 years, providing much-needed centralized billing and on-line payment functionality. Phase I has gone into production, moving the Property and Finance Division into the new application. Phases II and III will go live in the fourth quarter of 2021, migrating invoicing and payment processing responsibilities from the Firearms Transaction Center, the Safety Division, and the Civil and Applicant Records Exchange Team to the Property and Finance Division.

### **FIREARMS TRANSACTION CENTER (FTC) SYSTEM V-CHECK II:**

Significant enhancements to the system began in 2017 that enabled certain federally-licensed firearms dealers to complete application forms for firearm purchases online. VCheck II will complete the re-platforming of the application in preparation for migration to the Commonwealth's new cloud platform, as well as integration with the Agency's new Accounts Receivable/Billing and On-line Payments system.

### **MOTOR VEHICLE INSPECTION PROGRAM:**

This web-based system helps the Safety Division manage and administer the Commonwealth's vehicle inspection program. This year, on-line payment capabilities were added, and work is nearing completion on integration with the Agency's new Accounts Receivable/Billing and On-line Payments system.

### **SEX OFFENDER AND CRIMES AGAINST MINORS REGISTRY (SOR):**

Initiated in 2018, IT is working to replace the existing, 18-year-old SOR with a modern, more capable online system. Progress on implementation continues, with the new system expected to go live in early 2022.

### **ORACLE E-BUSINESS SUITE FOR HUMAN RESOURCES (OEBS):**

Implementation of Phase I of the OEBS continues in an effort to support all facets of the agency's human resources. Phase I was initiated in 2018 with completion scheduled for October of 2021.

### **INFRASTRUCTURE ENGINEERING SECTION:**

The engineering section supports various types of infrastructure service requests supporting mission-critical applications, databases, and systems through projects, routine system maintenance and requested activities from within and outside the agency. Below is the number of support request handled by the section for the 2019-2020 timeframe. In CY 2020, this section fielded 2,818 requests for service.



## OFFICE OF LEGAL AFFAIRS

The Office of Legal Affairs consists of attorneys licensed by the State Bar of Virginia and support staff. Each attorney is a sworn member of the Department and carries the rank of lieutenant or first sergeant attorney. The attorneys and civilian support staff perform the following duties for the Virginia Department of State Police:

- ◇ Provide instruction in matters of law to employees of the Virginia Department of State Police.
- ◇ Review civil claims and act as an agency liaison to the Office of the Attorney General.
- ◇ Provide guidance to the Department on matters involving Department policy.
- ◇ Prepare correspondence for the Superintendent to the Office of the Attorney General regarding informal/formal opinions.
- ◇ Provide guidance to Department employees on legal matters dealing with criminal investigations and Department operations.
- ◇ Draft, edit, and review proposed changes to legislation pertaining to Virginia State Police.
- ◇ Review State Police contracts, such as memoranda of understanding, and other legal documents.
- ◇ Review and process requests made pursuant to the Virginia Freedom of Information Act (FOIA), subpoenas, and criminal discovery.

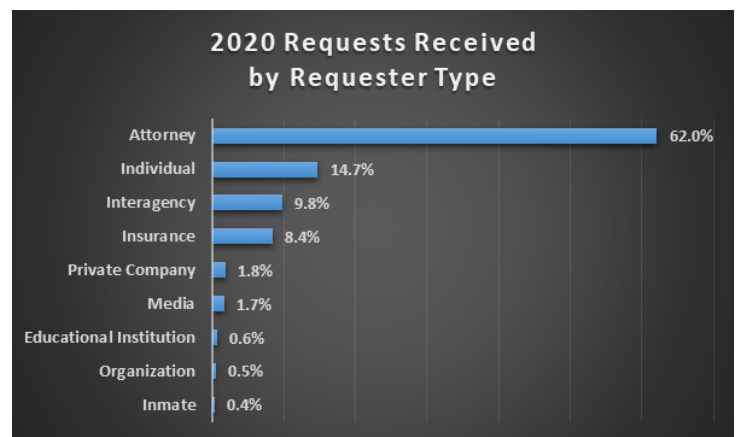
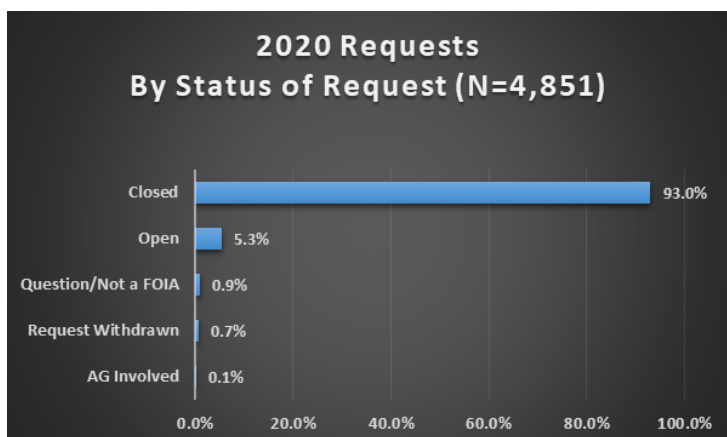
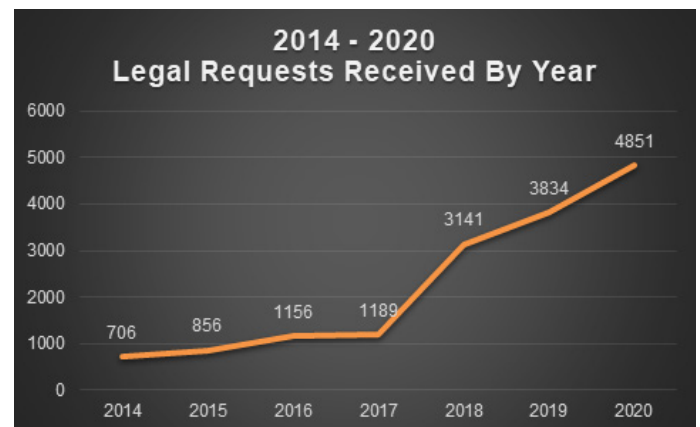
### FREEDOM OF INFORMATION ACT (FOIA):

In 2017, the Office of Legal Affairs assumed the responsibility of tracking and ensuring compliance with all Freedom of Information Act (FOIA) and Subpoena Duces Tecum (SDT) requests coming into the Department.

On Oct. 1, 2020, the Virginia State Police launched a new website strictly designed to aid the public with submitting and tracking Freedom of Information Act (FOIA) requests related to the Department. Located at [www.vsp.nextrequest.com](http://www.vsp.nextrequest.com), the public, as well as attorneys and the media may now use the web-based public records portal to submit their FOIA requests.

Since the launch of the portal, the Office of Legal Affairs has seen a substantial increase in the number of requests. In 2020, the Office of Legal Affairs received, processed, and responded to 4,851 FOIA requests for Virginia State Police records.

The majority of requests for documents received in 2020 (80.4%) involved those submitted pursuant to FOIA rather than SDT. Approximately two-thirds (62.0%) of requests were initiated by attorneys and nearly two-thirds (61%) of requests were for documents pertaining to motor vehicle crashes.



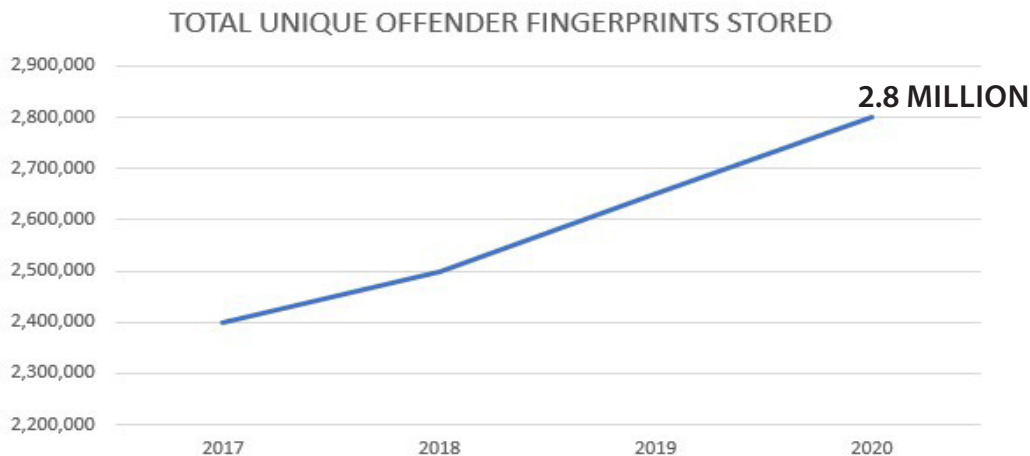
## CRIMINAL JUSTICE INFORMATION SERVICES DIVISION (CJIS)

Collects, stores and retrieves critical law enforcement data for use by local, state and federal criminal justice agencies, non-criminal justice government agencies, private employers and firearms dealers operating in compliance with state and federal law and policies.

**AUTOMATED FINGERPRINT IDENTIFICATION SYSTEM (AFIS):** Searches and stores rolled fingerprints and palm prints from criminal arrests, convicted sex offenders and partial latent fingerprints recovered from crime scenes across the Commonwealth. VSP and 24 other state and local law enforcement agencies have AFIS access through terminals located at the respective agencies. The Integra-ID database receives Live Scan fingerprint transmissions and provides automated interfaces to combined criminal history systems, Consolidated Applicant Tracking System (CATS) and AFIS for the purpose of criminal history record searches or latent fingerprint matches.

### AFIS ID SYSTEM ACTIVITY

2020



### CRIMINAL ARREST RECORDS PROCESSED

224,050

LIVE SCAN SUBMISSIONS

220,150

CARD SCAN SUBMISSIONS

3,900

### FINGERPRINT-BASED APPLICANT REQUESTS PROCESSED

206,216

### EXPUNGEMENT SECTION:

Tasked with processing petitions for expungement and court-ordered expungements of criminal history information. In 2020, the section received more than 3,413 petitions and court orders, which represents a 25% decrease in comparison to 2019. This decrease can be attributed to mandate courts closures due to COVID-19. The section also completes quarterly Interstate Identification Index (III) audits and processing criminal record challenge requests.

### NON-CRIMINAL JUSTICE SECTION (NCJ):

Responsible for researching, evaluating and disseminating criminal record requests. This section processes over 500,000 name and fingerprint-based criminal record check requests annually, for emergency child placement, child placement, adoptions, judicial appointments, employment, international travel visas, and immigration. NCJ provides a measure of safety and security for the citizens of the Commonwealth when determining who should be allowed positions of public trust or access to vulnerable populations such as children, the elderly, and the disabled.

## CRIMINAL JUSTICE INFORMATION SERVICES DIVISION (CJIS) CONTINUED

### CENTRAL CRIMINAL RECORDS EXCHANGE (CCRE):

Established more than 50 years ago, the CCRE is nationally recognized as a leader in maintaining a comprehensive criminal record database, including the development of state-of-the-art programs to deliver the most complete and accurate criminal records information and automated support programs. CCRE conducts criminal record searches, depending on an agency's, law enforcement officer's or individual's need or as mandated by state law.

### **CENTRAL CRIMINAL RECORDS EXCHANGE ACTIVITY** **2020**

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<b>NOTIFICATION OF SUSPECTED ALIEN REPORTING FORMS RECEIVED</b> (PURSUANT CODE OF VIRGINIA 19.2-294.2)	<b>8</b>
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<b>POLICE &amp; COURT RECORD EXPUNGEMENTS COMPLETED</b>	<b>3,413</b>
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<b>CIVIL RESTORATION NOTIFICATIONS PROCESSED</b>	<b>387</b>
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<b>CITIZEN CHALLENGES TO EXISTENCE/ACCURACY OF CRIMINAL HISTORY RECORDS</b>	<b>158</b>
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<b>LEGAL NAME CHANGE COURT ORDERS PROCESSED</b>	<b>5,789</b>
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<b>ADULT &amp; JUVENILE CRIMINAL JUSTICE APPLICANT &amp; NATIONAL INSTITUTE OF STANDARDS TECHNOLOGY (NIST) CARDS PROCESSED</b>	<b>3,239</b>
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<b>NON-CRIMINAL JUSTICE INTERFACE (NCJI) CRIMINAL HISTORY CHECKS PROCESSED</b> FINGERPRINT BASED	<b>175,845</b>
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NAME BASED	<b>220,241</b>
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<b>VIRGINIA SUPREME COURT/VSP DISPOSITION INTERFACE RECORDS SUCCESSFULLY TRANSMITTED</b>	<b>349,432</b>
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<b>VIRGINIA CORRECTIONAL STATUS INFORMATION (CSI) INTERFACE OFFENDER COMMITMENTS ON FILE</b>	<b>233,085</b>
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<b>PHOTO LAB PRINTS GENERATED FROM CRIMINAL &amp; TRAFFIC CRASH INVESTIGATIONS</b>	<b>127,974</b>
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**FIREARMS TRANSACTION CENTER (FTC):**

The first of its type in the nation when established in 1989, the FTC has been cited as an exemplary program and used as a model for other states. The FTC provides Virginia-based Federal Firearms Licensed (FFL) dealers with instantaneous confirmation of a prospective purchaser’s eligibility to purchase a firearm. All appropriate state databases and the National Instant Check System (NICS) are accessed as part of the point-of-sale, criminal history record information check approval process for purchase of all firearms, except antiques and curios. FTC transactions are accomplished through V-Check, an Internet-based instant background check program. In 2020, approximately 96% of all statewide transactions were processed through V-Check.

**FIREARMS TRANSACTION CENTER ACTIVITY**

**2020**

<b>TOTAL FFL TRANSACTIONS REQUESTED &amp; PROCESSED</b>	<b>781,910</b>
DENIED TRANSACTIONS	<b>9,767</b>
WANTED INDIVIDUAL IDENTIFIED (EXTRADITABLE)	<b>704</b>

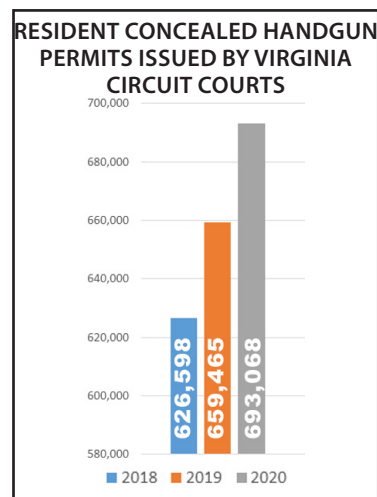
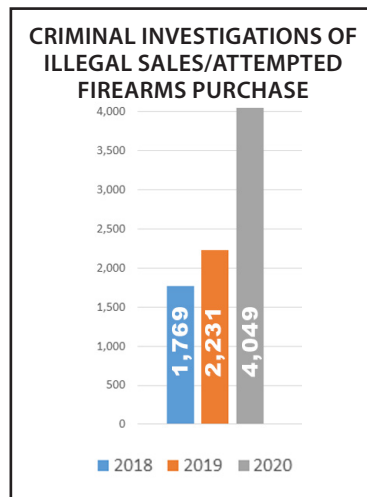
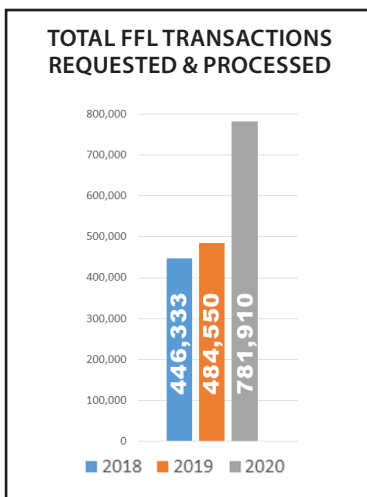
<b>CRIMINAL INVESTIGATIONS OF ILLEGAL SALES/ATTEMPTED FIREARMS PURCHASE RESULTED IN ARREST (CLOSED)</b>	<b>4,049</b> <b>1,918</b>
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<b>ID NUMBERS ISSUED TO FFL DEALERS/SELLERS</b>	<b>20,810</b>
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<b>RESIDENT CONCEALED HANDGUN PERMITS ISSUED BY VIRGINIA CIRCUIT COURTS TOTAL ISSUED AS OF DEC. 31, 2020</b>	<b>693,068</b>
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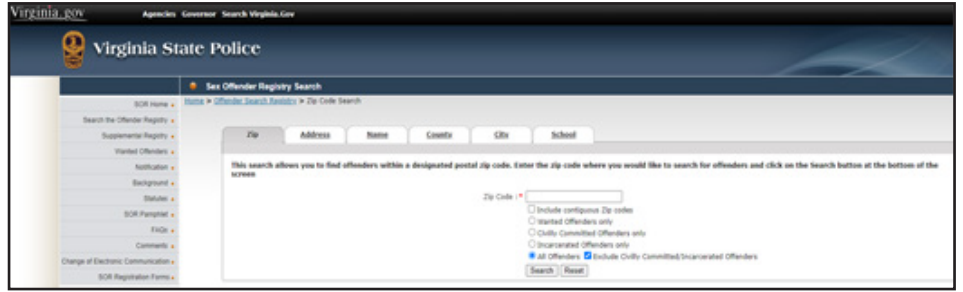
<b>NON-RESIDENT CONCEALED HANDGUN PERMITS ISSUED NON-RESIDENT PERMITS REVOKED</b>	<b>7,482</b> <b>25</b>
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<b>CONCEALED HANDGUN PERMIT REVOCATION NOTIFICATIONS TO CIRCUIT COURTS ACTUAL COURT-ISSUED REVOCATIONS</b>	<b>1,037</b>
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**SEX OFFENDER AND CRIMES AGAINST MINORS REGISTRY (SOR):**

One of the nation's most comprehensive public sex offender registries in the nation, the Virginia SOR is designed to protect the general public, with children in particular, by providing personal descriptive, employment and sentencing information on individuals who have been convicted of certain sex crimes and are currently living/working in the Commonwealth. Access to this information and the SOR website is provided free of charge to the public.



**SEX OFFENDER INVESTIGATIVE UNIT (SOIU):**

Conducts on-site verifications of all residential and employer addresses of registered, convicted sex offenders. The SOIU, which is composed of troopers and civilian compliance officers, conducts criminal investigations related to offenders who fail to comply with SOR registration requirements. Through the Sex Offender Verification System (SOV), the SOIU works closely with local law enforcement, the U.S. Marshals Service and the Virginia Department of Corrections (VDOC) Probation and Parole.

<b>SEX OFFENDER REGISTRY &amp; SEX OFFENDER INVESTIGATIVE UNIT ACTIVITY</b>	<b>2020</b>
<b>TOTAL CONVICTED SEX OFFENDERS LISTED ON SOR</b>	<b>24,672</b>
<b>TOTAL SOR OFFENDERS UNDER SOIU SUPERVISION</b>	<b>11,764</b>
<b>CITIZEN TIPS RECEIVED ON POTENTIAL SOR VIOLATORS</b>	<b>494</b>
<b>INVESTIGATIONS INITIATED BY SOIU</b>	<b>2,809</b>
<b>INVESTIGATIONS RESULTING IN ARREST</b>	<b>462</b>
<b>TOTAL SOIU ADDRESS VERIFICATIONS (HOME, WORK &amp; SCHOOL)</b>	<b>37,339</b>

**UNIFORM CRIME REPORTING/INCIDENT-BASED REPORTING (UCR-IBR):**

The UCR-IBR Program collects monthly crime data from over 98% of law enforcement agencies throughout Virginia. During 2020, over 342,000 Group A criminal incidents were reported capturing 398,703 offenses. Group B arrests include counts of arrests for lower offenses such as trespassing or disorderly conduct. In 2020, over 106,000 arrests were collected. This reveals a significant reduction plausibly due to the pandemic.

Effective July 1, 2020 and in accordance with Code of Virginia § 52-30.1, the section also houses the Community Policing Act database. Over 920,000 traffic stops have been counted including specifics about each stop such as location, jurisdiction, agency, demographics, and results of the stop. Data from July 1, 2020 through June 30, 2021 include only those persons stopped while driving. Data collected July 2021 and on will contain all persons subject to an investigatory (nonconsensual) stop. Collected data can be viewed on the Virginia Open Data Portal at: <https://data.virginia.gov/stories/s/Virginia-Community-Policing-Act-Data-Collection/rden-cz3h/>.

## CRIMINAL JUSTICE INFORMATION SERVICES DIVISION (CJIS) CONTINUED

**VIRGINIA CRIMINAL INFORMATION NETWORK (VCIN)/NATIONAL CRIME INFORMATION CENTER (NCIC):** Serving 667 local, state and federal member agencies, VCIN/NCIC store information relating to wanted persons, missing persons, protective orders and stolen vehicles. Warrants and protective orders issued by Virginia magistrates are automatically entered into VCIN/NCIC via the Supreme Court of Virginia e-Magistrate Interface.

### **VIRGINIA CRIMINAL INFORMATION NETWORK ACTIVITY** **2020**

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**WARRANTS ENTERED** **157,180**

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**STOLEN VEHICLES ENTERED** **12,095**

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**E-MAGISTRATE INTERFACE RECORDS ENTER** **232,110**

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**VIRGINIA DMV IMAGES PROCESSED PER YEAR** **3.2 MILLION**

#### **PROTECTIVE ORDER TRANSACTIONS**

ORDERS OF PROTECTIONS **15,182**

PRELIMINARY PROTECTIVE ORDERS **23,602**

EMERGENCY PROTECTIVE ORDERS **57,880**

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**TOTAL MENTAL HEALTH FILES MAINTAINED** **361,631**

MENTAL HEALTH FILES ADDED IN 2020 **22,353**

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**SUBPOENAS PROCESSED** **3,273**

#### **VIRGINIA ALERT ACTIVATION**

AMBER ALERTS/CHILDREN RECOVERED **8 Alerts / 8 Recovered**

ENDANGERED CHILD ALERTS **2 Alerts / 1 Recovered**

SENIOR ALERTS/SENIORS RECOVERED **40 Alerts / 29 Recovered**

CRITICALLY MISSING ADULT /ASHANTI ALERT **1 Alerts / 1 Recovered**

MISSING PERSON WITH AUTISM ALERT **0 Alerts / Recovered**

BLUE (LAW ENFORCEMENT) ALERTS **0 Alerts / Recovered**

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**VIRGINIA MISSING CHILDREN CLEARINGHOUSE ENTRIES (VCIN)** **3,381**

**VIRGINIA MISSING PERSONS CLEARINGHOUSE ENTRIES (VCIN)** **731**

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## HUMAN RESOURCES DIVISION

Provides effective human resource management with continued emphasis on attracting and employing qualified personnel, as well as diversifying the Department's workforce so as to better reflect the population of the Commonwealth.

**3,059** AUTHORIZED VSP SWORN & CIVILIAN POSITIONS

**442** SWORN & CIVILIAN VACANCIES AS OF 12/31/2020

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### AUTHORIZED POSITIONS:

**503** ADMINISTRATIVE & SUPPORT SERVICES (CIVILIAN)

**396** IT SYSTEMS, TELECOMMUNICATIONS & RECORDS  
MANAGEMENT (CIVILIAN)

**2,160** LAW ENFORCEMENT AND HIGHWAY SAFETY SERVICES (SWORN)

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### CY 2020

#### CIVILIAN POSITIONS

#### SWORN POSITIONS

TOTAL ADVERTISED	320	APPLICATIONS RECEIVED	2,250
APPLICATIONS RECEIVED	4,842	NEW HIRES	136
NEW HIRES	108	RE-HIRES	0
PROMOTIONS	24	PROMOTIONS	91
TRANSFERS	38	TRANSFERS	63
DEMOTIONS	5	DEMOTIONS	4
		CAREER PROGRESSION ADVANCEMENTS	225

## HUMAN RESOURCES DIVISION CONTINUED

### TOTAL EMPLOYEE

RETIREMENTS	108
SEPARATIONS	131
FEDERAL EEOC COMPLAINTS	5
STATE EEO COMPLAINTS	0
VIRGINIA EMPLOYMENT COMMISSION CLAIMS	10
GRIEVANCES	5
DISCIPLINARY ACTIONS	31

### BENEFITS PROCESSED & MANAGED

FAMILY & MEDICAL LEAVE ACT (FMLA) REQUESTS	434
VIRGINIA SICKNESS & DISABILITY PROGRAM (VSDP) CLAIMS	162
WORKERS COMPENSATION CLAIMS	333

APPLICATIONS PROCESSED FOR RETIRED SWORN PERSONNEL CONCEALED HANDGUN CARRY PERMITS	59
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VIRGINIA LINE-OF-DUTY DEATH INVESTIGATIONS	10
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All civilian and sworn promotions, transfers and demotions are competitive unless otherwise indicated.

### HUMAN RESOURCES DIVISION IS ALSO COMPOSED OF THE FOLLOWING UNITS & PROGRAMS:

- |   |                            |
|---|----------------------------|
| ◇ Classification, Compensation, Transaction and Records Section | ◇ Employment Section       |
| ◇ Volunteer Program   | ◇ Benefits Section         |
| ◇ Chaplaincy Program  | ◇ Workplace Safety Program |
| ◇ Critical Incident Stress Management (CISM) Program            | ◇ Medial Services Section  |

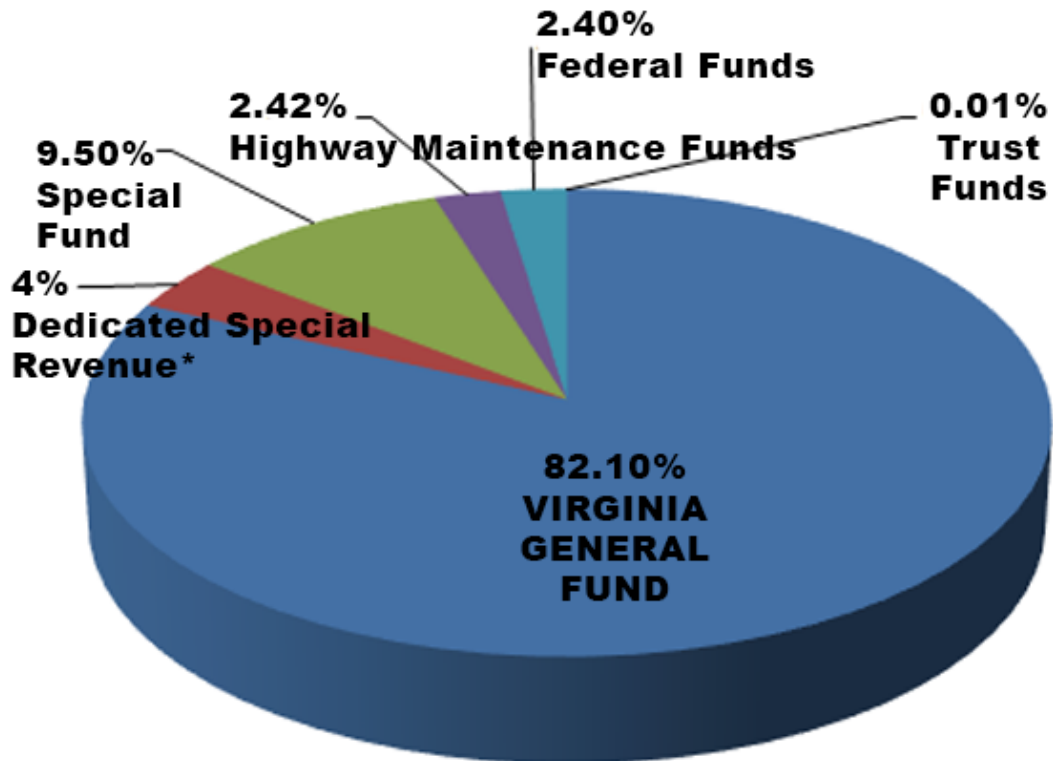
**BACKGROUND INVESTIGATION UNIT** conducted 948 Total Pre-Employment Background Investigations in 2020 for:

- |  |  |
|--|--|
| ◇ Office of the Governor                           | ◇ Virginia Division of Capitol Police      |
| ◇ Virginia Commonwealth University                 | ◇ Virginia Lottery                         |
| ◇ Virginia Department of Corrections               | ◇ Virginia Office of the Inspector General |
| ◇ Virginia Department of Criminal Justice Services | ◇ Virginia State Police                    |
| ◇ Virginia Department of Forensic Science          |  |

# PROPERTY AND FINANCE DIVISION

Oversees a comprehensive range of the Department's total financial functions, fiscal duties and property management.

**FY 2020**  
**(July 1, 2019 - June 30, 2020)**  
**DEPARTMENT BUDGET**  
**\$375,854,090**



**\*Special Revenue**

- ◇ Motor Vehicle Safety Inspection Program (Code of VA 46.2-1168)
- ◇ Cafeteria Food Service
- ◇ State Corporation Commission/Help Eliminate Theft Program (H.E.A.T.)/Insurance Fraud Unit (IFU)
- ◇ Sex Offender and Crimes Against Minors Registry
- ◇ Sales of Surplus Property
- ◇ Asset Forfeiture

**VIRGINIA STATE POLICE BUDGET**

**FY 2020 (JULY 1, 2019 - JUNE 30, 2020)**

INFORMATION TECHNOLOGY SYSTEMS, TELECOMMUNICATIONS & RECORDS MANAGEMENT .....	\$62,353,314
LAW ENFORCEMENT & HIGHWAY SAFETY SERVICES .....	\$286,531,735
ADMINISTRATIVE & SUPPORT SERVICES .....	\$26,969,041
TOTAL .....	\$375,854,090

## PROPERTY AND FINANCE DIVISION CONTINUED

All financial reporting is prepared in compliance with applicable state and federal regulations, including but not limited to the Commonwealth Accounting Policies and Procedures (CAPP) Manual and the Financial Reporting Directive by the State Comptroller; and the Federal Office of Management and Budget (OMB) circulars for state and local governments. The Department works with the State Auditor of Accounts (APA) and all federal auditors.

Along with the Office of Performance Management and Internal Controls (OPMIC), the Division continually reviews policies and procedures to ensure agency compliance with the Virginia Department of Accounts' Agency Risk Management and Internal Controls Standards (ARMICS).

During FY2020, the Division:

- ◇ Accounts Receivable section collected \$62.3 million collectively for the Department Procurement section processed 5,440 orders, with net spend totaling \$111,285,955.55
- ◇ Managed asset forfeiture accounting, in accordance with applicable state and federal guidelines and reporting requirements

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The Division oversees the property management and maintenance of 130 Department buildings and real estate across the Commonwealth.

In 2020:

- ◇ Area 12 Office in Warrenton was completed
- ◇ Significant renovations and upgrades to the Area 45 Office in Arlington were completed
- ◇ New Warehouse/Garage Storage Facility for the STARS program was completed
- ◇ Planning for the replacement of the existing Division VI, Salem Headquarters is progressing



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**VIRGINIA EXCESS MILITARY PROPERTY PROGRAM** aided a total of 134 Virginia law enforcement agencies with procurement acquisitions of surplus military property and equipment via the U.S. Department of Defense.

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**THE 1122 STATE AND LOCAL LAW ENFORCEMENT PROCUREMENT PROGRAM** allows state and local law enforcement agencies to purchase, at substantial savings, law enforcement equipment suitable for counter-narcotic activities through federal procurement channels. In FY2020, VSP purchased \$8,273,7621 worth of equipment for a net savings of \$758,176 during this fiscal cycle.

## TRAINING DIVISION

Recognized nationwide for its exemplary training standards, instructional curriculum, and cadre of expert, certified instructors.

The Training Division is comprised of two primary facilities, the Academy located in North Chesterfield and the Driver Training Complex (DTC), which includes the Driver Training Unit and Tactical Operations Unit, in Blackstone. The Training Division also maintains a satellite canine training center located at the Abingdon Regional Jail in Washington County.

### Driver Training Unit

- ◇ Precision Driving
- ◇ Urban Driving
- ◇ High Speed Driving
- ◇ Pursuit Intervention Technique
- ◇ Motorcycle Operations
- ◇ Speed Measurement
- ◇ CPR / First Aid / AED
- ◇ Trauma Kit Training

### Tactical Operations Unit (TOU)

- ◇ Officer Survival
- ◇ ALERRT (Advanced Law Enforcement Rapid Response Training)
- ◇ Tactical Team / Tactical Field Force
- ◇ Sniper Training / Firearms Training



## 91 NEW TROOPERS GRADUATED IN 2020

The 37 members of the 131<sup>st</sup> Basic Session officially graduated Tuesday, March 17, 2020, in advance of their originally scheduled graduation date of Friday, March 20, 2020. In accordance with Governor Ralph Northam's directives related to COVID-19, traditional commencement exercises were canceled for for the 36 new Troopers and one new Special Agent Accountant. Diplomas and special awards were presented at later dates by the Bureau of Field Operations Director.

The 132<sup>nd</sup> Basic Session began on June 24, 2020, and is scheduled to graduate on January 15, 2021, with 44 new troopers.

The Department's second advanced lateral class, composed of certified Virginia police officers with at least three years of law enforcement experience, entered the Academy as the 133<sup>rd</sup> Basic Session on September 25, 2020, and graduated on November 20, 2020. The graduation ceremony for the 55 new troopers was held outside in accordance with COVID-19 protocols.



## TRAINING DIVISION CONTINUED

In 2020, many courses were canceled due to the COVID-19 pandemic. The following courses were held in-person:

- ◇ First Line Supervisor Leadership and Professional Development
- ◇ Driving under the Influence / Standardized Field Sobriety Testing

CPR/First Aid recertification was completed in-person but on the Divisional level.

### VIRGINIA LEARNING CENTER (VLC) HELD THE FOLLOWING VIRTUAL COURSES FOR VSP EMPLOYEES:

- ◇ Coronavirus: What You Need to Know
- ◇ Coronavirus: What Police Officers Need to Know
- ◇ Excited Delirium Training
- ◇ Civilian and Sworn Interview Evaluation Worksheet Training
- ◇ Identifying Animal Cruelty Training
- ◇ NextRequest Training
- ◇ Sexual Misconduct Prevention
- ◇ Selected Acts Training
- ◇ Special Session Selected Acts Training
- ◇ Bloodborne Pathogens Training

Trooper/CVEO In-Service courses were held virtually through the VLC and included the following courses:

- ◇ Naloxone (NARCAN Save)
- ◇ Breaching Tool
- ◇ Cultural Diversity
- ◇ Occupational Health
- ◇ Legal Updates
- ◇ Safety Division
- ◇ Driving
- ◇ Crash Investigation
- ◇ Defensive Tactics
- ◇ Mental Wellness
- ◇ Medical Go Bag
- ◇ Firearms

### DISPATCHERS:

In August 2020, a 50-hour Basic Dispatcher Course was conducted for new VSP dispatchers. This course provided training in areas such as civil liability, dispatcher judgment, dispatcher communications, handling police shootings and pursuits, active shooter, cultural diversity, ethics, public and media relations.



### CANINE TRAINING:

The Canine Training Section, in addition to required monthly in-service training, conducts basic canine instructor and handler schools for four disciplines. Basic canine school consists of 13-weeks and 520 hours of instruction and practical exercises in the following disciplines:

- ◇ Explosive/Weapons Detection Canine Teams
- ◇ Narcotic Detection Canine Teams
- ◇ Patrol Canine Teams
- ◇ Bloodhound Canine Teams



### UNIVERSITY OF VIRGINIA NATIONAL CRIMINAL JUSTICE COMMAND COLLEGE (NCJCC):

On September 24, 2020, 23 supervisors graduated from the 15th session of the NCJCC. This 10-week course, hosted in partnership with the University of Virginia, is an integrated, cutting-edge approach to criminal justice education through a framework of leadership and collaboration for local and state law enforcement supervisors.

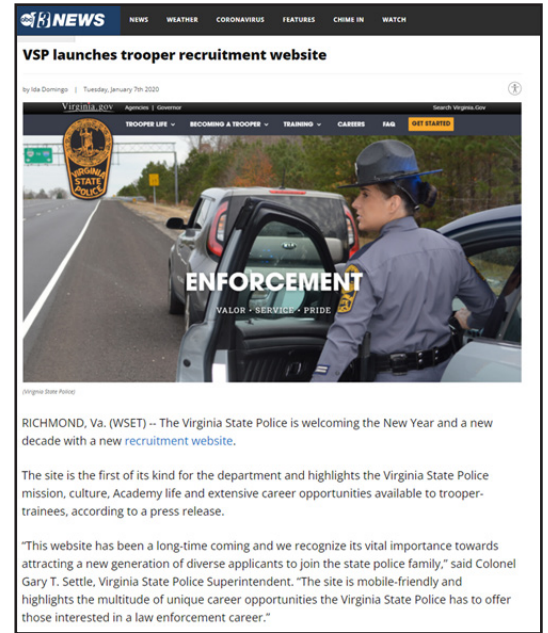
**YOUTH CADET LAW ENFORCEMENT TRAINING PROGRAM:** The program was canceled in 2020 due to COVID-19.

# TRAINING DIVISION CONTINUED

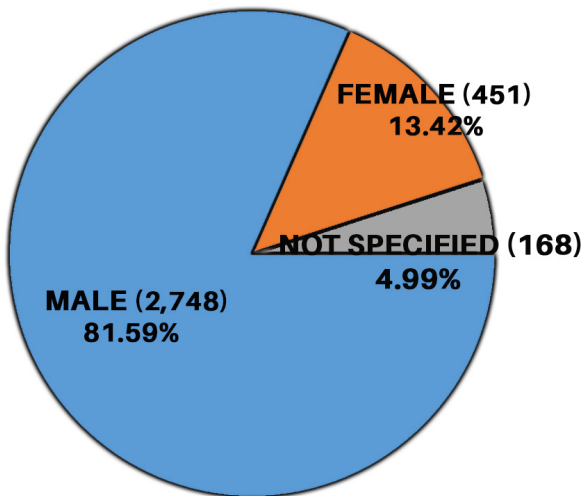
**RECRUITMENT UNIT:** In March 2020, the Recruitment Unit moved physically to the Training Division and under the supervision of the Training Division Captain. The unit is staffed by a first sergeant, sergeant and seven troopers, the mission of the Recruitment Unit is to recruit and retain individuals who represent the population our agency serves and are fair, professional and possess a high degree of integrity and a commitment to public service. The Recruitment Unit strives to identify and recruit the most qualified candidates for employment, with emphasis on maintaining diversity within the work force of the Virginia Department of State Police.

In 2020, the unit recruiters conducted 14 applicant testing sessions, and participated in 185 recruitment/career fair events. Even with COVID-19 limitations and restrictions, the recruiters contacted 3,368 prospective candidates.

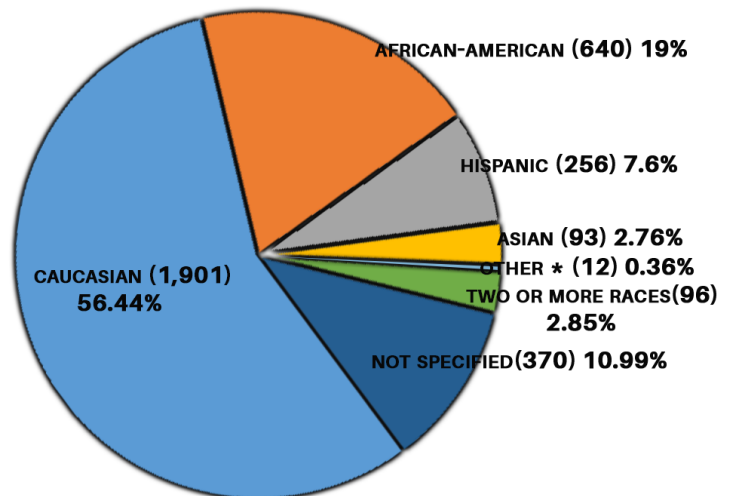
A formal media launch of the Virginia State Police trooper recruitment website - [www.vatrooper.com](http://www.vatrooper.com) - was conducted in January of 2020. The site is the first of its kind for VSP and highlights the Department's mission, culture, Academy life and extensive career opportunities available to trooper-trainees. The site generated 1,725 contacts for recruiters in 2020.



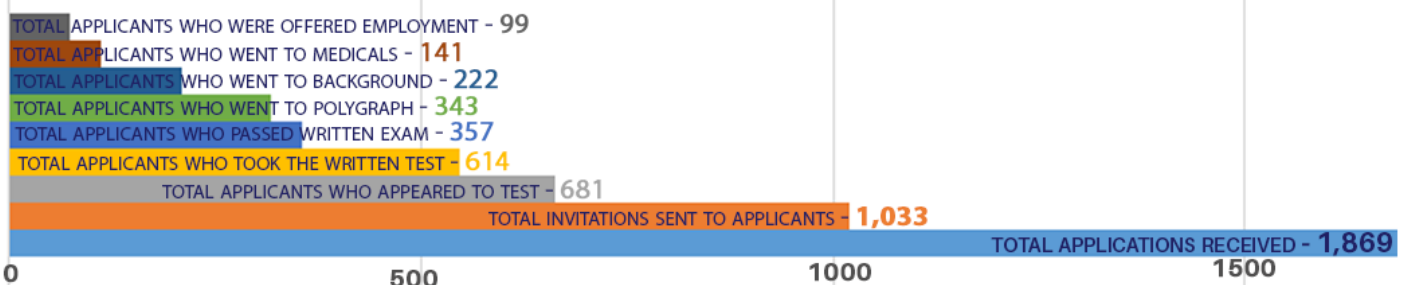
**CY 2020 CONTACTS BY GENDER**



**CY 2020 CONTACTS BY RACE/ETHNICITY**



The following is a breakdown of the number of applications received in 2020, and the number of applicants that were successfully hired.

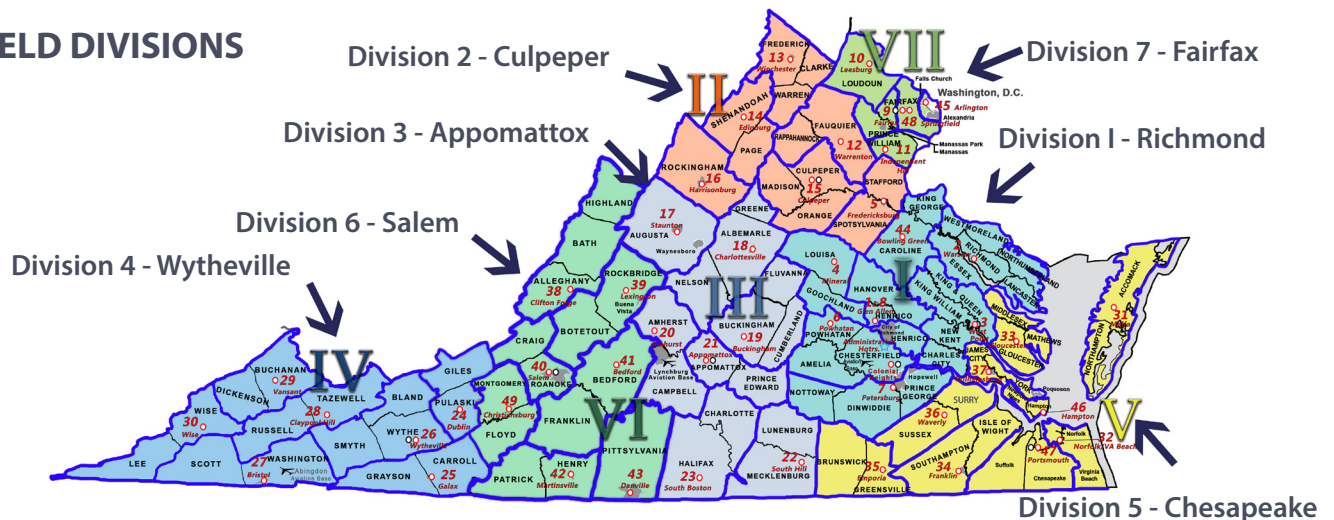


# BUREAU OF FIELD OPERATIONS (BFO)



BFO provides a full range of law enforcement services (traffic enforcement and criminal investigations) with an emphasis on highway safety. Uniformed BFO personnel patrol more than 74,000 miles of interstate and public highways throughout the commonwealth. The Bureau is divided into seven field divisions, and subdivided into 49 area offices. In addition, BFO includes the Aviation Unit and the Safety Division, which is comprised of the Motor Carrier Safety and Hazardous Materials Transportation Unit and the Motor Vehicle Safety Inspection Program. BFO also provides numerous specialty services, which include Tactical Teams, Search and Recovery Teams, Crash Reconstruction Teams, Canine Teams and the Motorcycle Units.

## BFO FIELD DIVISIONS



The issuance of Governor Northam's COVID-19 "Stay at Home" executive order on March 30, 2020 had a significant and immediate impact on highway traffic volumes across the Commonwealth. The closing of schools, businesses, retail stores, and restaurants statewide dramatically decreased the number of motorists on all Virginia roads and remained that way for the duration of 2020. VSP BFO personnel were also advised to limit interactions with the public for the health and safety of the public and VSP personnel. The BFO enforcement data included in this section reflect the limited enforcement and community interactions permitted during the pandemic.

While adhering to COVID restrictions in 2020, BFO personnel responded to 29,932 vehicle crashes statewide. Troopers achieved a 92% conviction rate for all adjudicated cases in 2020.

## Statewide 2020 enforcement data for all seven field divisions and the Safety Division:

- 54,591 Speeding Summonses
- 37,862 Reckless Driving Summonses
- 3,007 DUI/DUID Arrests
- 15,359 Criminal Arrests
- 2,179 Illegal Drug/Narcotic Arrests
- 147 Illegal Weapons Seized
- 29,932 Traffic Crash Investigations
- 99,108 Disabled/Stranded Motorists Assisted



## **DIVISION 1 - RICHMOND**

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**230** AUTHORIZED TROOPER POSITIONS

**40,329**  
TRAFFIC SUMMONSES

- 7,038 SPEEDING
- 6,970 RECKLESS DRIVING
- 1,556 SEAT BELT VIOLATIONS

**4,689**  
TRAFFIC CRASHES INVESTIGATED

- 179 FATAL CRASHES INVESTIGATED

**137,233**  
CALLS FOR SERVICE

- 2,883 ARRESTS (FELONY& MISDEMEANOR)
- 542 DRUG ARRESTS (FELONY & MISDEMEANOR)
- 557 DRIVING UNDER THE INFLUENCE OF ALCOHOL/DRUGS (DUI/DUID) ARRESTS
- 13,676 ASSISTED LOCAL POLICE/SHERIFF'S OFFICES
- 25,559 DISABLED/STRANDED MOTORISTS ASSISTED

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## **DIVISION 2 - CULPEPER**

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**130** AUTHORIZED TROOPER POSITIONS

**27,259**  
TRAFFIC SUMMONSES

- 6,278 SPEEDING
- 5,064 RECKLESS DRIVING
- 656 SEAT BELT VIOLATIONS

**3,986**  
TRAFFIC CRASHES INVESTIGATED

- 94 FATAL CRASHES INVESTIGATED

**67,510**  
CALLS FOR SERVICE

- 1,569 ARRESTS (FELONY& MISDEMEANOR)
- 342 DRUG ARRESTS (FELONY & MISDEMEANOR)
- 439 DRIVING UNDER THE INFLUENCE OF ALCOHOL/ DRUGS (DUI/DUID) ARRESTS
- 5,823 ASSISTED LOCAL POLICE/SHERIFF'S OFFICES
- 120,499 DISABLED/STRANDED MOTORISTS ASSISTED

## **DIVISION 3 - APPOMATTOX**



**115** AUTHORIZED TROOPER POSITIONS

**18,441**

**TRAFFIC SUMMONSES**

- 4,686 SPEEDING
- 2,406 RECKLESS DRIVING
- 890 SEAT BELT VIOLATIONS

**3,231**

**TRAFFIC CRASHES INVESTIGATED**

- 87 FATAL CRASHES INVESTIGATED

**54,437**

**CALLS FOR SERVICE**

- 1,009 ARRESTS (FELONY& MISDEMEANOR)
- 251 DRUG ARRESTS (FELONY & MISDEMEANOR)
- 424 DRIVING UNDER THE INFLUENCE OF ALCOHOL/DRUGS (DUI/DUID) ARRESTS
- 3,971 ASSISTED LOCAL POLICE/SHERIFF'S OFFICES
- 8,280 DISABLED/STRANDED MOTORISTS ASSISTED

## **DIVISION 4 - WYTHEVILLE**



**133** AUTHORIZED TROOPER POSITIONS

**33,353**

**TRAFFIC SUMMONSES**

- 9,906 SPEEDING
- 3,641 RECKLESS DRIVING
- 1,604 SEAT BELT VIOLATIONS

**3,276**

**TRAFFIC CRASHES INVESTIGATED**

- 78 FATAL CRASHES INVESTIGATED

**97,023**

**CALLS FOR SERVICE**

- 1,600 ARRESTS (FELONY& MISDEMEANOR)
- 278 DRUG ARRESTS (FELONY & MISDEMEANOR)
- 288 DRIVING UNDER THE INFLUENCE OF ALCOHOL/DRUGS (DUI/DUID) ARRESTS
- 4,845 ASSISTED LOCAL POLICE/SHERIFF'S OFFICES
- 15,329 DISABLED/STRANDED MOTORISTS ASSISTED

**DIVISION 5 - CHESAPEAKE**



**190** AUTHORIZED TROOPER POSITIONS

**54,742**  
TRAFFIC SUMMONSES

- 11,929 SPEEDING
- 10,553 RECKLESS DRIVING
- 901 SEAT BELT VIOLATIONS

**3,231**  
TRAFFIC CRASHES INVESTIGATED

171 FATAL CRASHES INVESTIGATED

**92,279**  
CALLS FOR SERVICE

- 1,941 ARRESTS (FELONY& MISDEMEANOR)
- 200 DRUG ARRESTS (FELONY & MISDEMEANOR)
- 491 DRIVING UNDER THE INFLUENCE OF ALCOHOL/DRUGS (DUI/DUID) ARRESTS
- 3,361 ASSISTED LOCAL POLICE/SHERIFF'S OFFICES
- 10,778 DISABLED/STRANDED MOTORISTS ASSISTED

**DIVISION 6 - SALEM**



**146** AUTHORIZED TROOPER POSITIONS

**37,020**  
TRAFFIC SUMMONSES

- 9,785 SPEEDING
- 3,988 RECKLESS DRIVING
- 1,214 SEAT BELT VIOLATIONS

**4,549**  
TRAFFIC CRASHES INVESTIGATED

104 FATAL CRASHES INVESTIGATED

**90,543**  
CALLS FOR SERVICE

- 1,413 ARRESTS (FELONY& MISDEMEANOR)
- 288 DRUG ARRESTS (FELONY & MISDEMEANOR)
- 333 DRIVING UNDER THE INFLUENCE OF ALCOHOL/DRUGS (DUI/DUID) ARRESTS
- 5,581 ASSISTED LOCAL POLICE/SHERIFF'S OFFICES
- 11,469 DISABLED/STRANDED MOTORISTS ASSISTED

DIVISION 7 - FAIRFAX



177 AUTHORIZED TROOPER POSITIONS

35,063 TRAFFIC SUMMONSES

- 4,810 SPEEDING
- 5,175 RECKLESS DRIVING
- 267 SEAT BELT VIOLATIONS

4,693 TRAFFIC CRASHES INVESTIGATED

79 FATAL CRASHES INVESTIGATED

84,669 CALLS FOR SERVICE

- 2,148 ARRESTS (FELONY& MISDEMEANOR)
- 271 DRUG ARRESTS (FELONY & MISDEMEANOR)
- 475 DRIVING UNDER THE INFLUENCE OF ALCOHOL/DRUGS (DUI/DUID) ARRESTS
- 6,994 ASSISTED LOCAL POLICE/SHERIFF'S OFFICES
- 13,511 DISABLED/STRANDED MOTORISTS ASSISTED

As part of BFO's traffic enforcement and safety mission, those assigned to the field divisions participate in, partner with and support numerous local, regional, state and national traffic safety campaigns through effective and aggressive enforcement and education:

- ◇ Checkpoint Strikeforce
- ◇ Click It or Ticket Mobilization Waves
- ◇ Drive to Save Lives
- ◇ Move Over Law Awareness Month
- ◇ Route 15 Border-to-Border Traffic Safety Operation
- ◇ Operation Air, Land and Speed
- ◇ Operation Combined Accident Reduction Effort (C.A.R.E.)



**CRIME PREVENTION PROGRAM:** Assists state and local law government, private entities, civic groups, schools and the citizens of Virginia with proactively reducing the incidence of crime within local communities, neighborhoods and businesses. In 2020, VSP Crime Prevention presentations were limited in number due to mandated COVID-19 restrictions. However, VSP Certified Crime Prevention Specialists were still able to dedicate approximately 703 personnel hours to 11,567 presentations that reached nearly 9,222 Virginians. Presentation topics focused on personal, traffic and/or workplace safety. State police Crime Prevention Specialists also conducted 80 Community Policing Through Environmental Design (CPTED) Security Assessments statewide.



**AVIATION UNIT**

Provides aircraft support for search, rescue, law enforcement and medical evacuation missions through three Aviation Bases located in Chesterfield County, City of Lynchburg and the Town of Abingdon. Established January 1, 1984, the Unit today is equipped with three Cessna fixed-wing aircraft, one Bell 412 helicopter, two Airbus EC145 helicopters, and five Bell 407 helicopters. An additional, Bell 407GX<sub>i</sub> was added to the fleet in November 2020. The Unit's Trooper-Pilots are qualified "Police Pilots," and have commercial pilots' licenses. The Unit employs four full-time mechanics for its fleet and exceeds minimum FAA maintenance requirements.



**MED-FLIGHT/MEDEVAC:** Operates from the Chesterfield and Abingdon Aviation Bases with operation costs shared with the Virginia Commonwealth University (VCU) Medical Center, Chesterfield County Fire and EMS, and Ballad Health Systems. In 2020, the two Med-Flight programs transported a total 753 patients.

**2,966**

**TOTAL FLIGHT REQUESTS TO INCLUDE:**

- 1,600 MED-FLIGHT MISSIONS
- 305 SEARCH & RESCUE MISSIONS
- 493 TRAINING
- 3 DIGNITARY TRANSPORTS
- 28 DRUG OR NARCOTIC SURVEILLANCE
- 135 OTHER CRIMINAL MATTERS
- 52 MISCELLANEOUS CALLS

**305 REQUESTS FOR SEARCHES OF:**

- ◇ ESCAPEES
- ◇ MISSING PERSONS
- ◇ CRIMINALS
- ◇ STOLEN PROPERTY

**336 REQUESTS FROM LOCAL, STATE AND FEDERAL AGENCIES FOR:**

- ◇ PHOTOGRAPHING CRIME SCENES
- ◇ PROVIDING SUPPORT FOR PRESIDENTIAL MOTORCADES
- ◇ PARTICIPATING IN MULTI-AGENCY TASK FORCE EFFORTS

**SAFETY DIVISION**

Enhances highway safety through the administration of the Motor Carrier Safety and Hazardous Materials Transportation Unit and Virginia Motor Vehicle Safety Inspection Program. The Division is subdivided into seven operational areas that correspond with each of the seven BFO field divisions. The Division also maintains and promotes intradepartmental safety, and maintains complete records on all motor vehicle or other accidents in which Departmental equipment is involved or personal injury to employees of the Department is experienced.



**MOTOR CARRIER SAFETY PROGRAM:**

Ensures commercial trucks and buses, operating on Virginia highways, meet all safety requirements through comprehensive inspections and measurement.

**65**

**AUTHORIZED TROOPER & SUPERVISOR POSITIONS**

- 52 HAZARDOUS MATERIALS CRASH RESPONSES
- 58 POST-CRASH COMMERCIAL VEHICLE INVESTIGATIONS
- 709 TOTAL PATROL SUMMONSES ISSUED/ARRESTS MADE

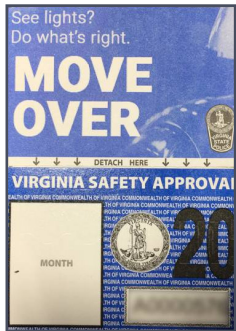
**SAFETY DIVISION - MOTOR CARRIER SAFETY PROGRAM CONTINUED**

**21,075  
IN-DEPTH COMMERCIAL  
VEHICLE INSPECTIONS**

- 3,363 COMMERCIAL VEHICLES  
PLACED OUT OF SERVICE
- 1,346 COMMERCIAL DRIVERS  
PLACED OUT OF SERVICE

**50,168  
COMMERCIAL VEHICLE  
INSPECTION VIOLATIONS**

Violations cited on commercial vehicle inspection reports in accordance with the Code of Federal Regulations (CFR), which governs the proper operation, licensure and maintenance of commercial carriers.



**SAFETY DIVISION - VEHICLE INSPECTION PROGRAM**

Responsible for the oversight and certification of Virginia's Vehicle Inspection Program, all active vehicle inspection stations and the licensing of certified Virginia vehicle inspectors. Established in 1932, it is the oldest continuous motor vehicle inspection program in the United States.

In 2020, due to increased cases of COVID-19, Governor Northam issued Executive Directive Eight which took effect March 19, 2020, and directed Virginia State Police to suspend the enforcement of Motor Vehicle Safety Inspections. Additionally, VSP Safety Inspection Troopers began working with Certified Inspection Stations to adhere to the guidelines set by the Centers for Disease Control and Prevention (CDC) to combat the spread of the COVID-19 virus. The Inspection Stations were advised on how to modify the inspection process, so a driver was not required to exit his/her vehicle and the Certified Inspector did not need to enter the vehicle in order to conduct the official inspection.

**59 AUTHORIZED TROOPER & SUPERVISOR POSITIONS**

- 4,272 VIRGINIA ACTIVE VEHICLE INSPECTION STATIONS
- 14,697 ACTIVE CERTIFIED VIRGINIA VEHICLE INSPECTORS

**851,418  
VEHICLES FAILING SAFETY INSPECTION**

- 551,901 VEHICLES REJECTED FOR DEFECTIVE/UNAPPROVED COMPONENTS
- 315,755 VEHICLES REJECTED FOR UNSAFE/FAULTY BRAKES

**7,657,627 VEHICLE INSPECTIONS  
CONDUCTED**

**1,848  
INVESTIGATIONS INITIATED**

- 400 DISCIPLINARY ACTIONS TAKEN AGAINST INSPECTION STATIONS
- 98 INSPECTION STATIONS SUSPENDED
- 1,050 DISCIPLINARY ACTIONS TAKEN AGAINST LICENSED INSPECTORS
- 244 LICENSED INSPECTORS SUSPENDED



## **GENERAL INVESTIGATION SECTION (GIS)**

Provides the highest level of investigative service to the citizens of Virginia and local, state and federal law enforcement agencies. This service includes general investigations and specialized investigations involving arson, bomb threats, white collar crime, high technology crimes, crime scene examination, fugitive apprehension, auto theft, surveillance, polygraph examination and financial crimes.

### **1,617** **INVESTIGATIONS INITIATED**

- 414 Search Warrants
- 131 Residential & Commercial Fire/Arson Incidents
- 26 Homicides
- 11 Elected Official Cases
- 27 Officer-Involved Shooting Investigated

### **247** **CRIME SCENE EXAMINATIONS**

### **529** **CRIMINAL & PRE-EMPLOYMENT POLYGRAPHS**



### **95** **EXPLOSIVES-RELATED INCIDENTS & INVESTIGATIONS**

### **189** **CRIMINAL ARRESTS**

- 133 Fugitive Cases Assigned
- 121 Fugitive Cases Closed

### **328** **INVESTIGATIONS ASSISTING LOCAL, STATE & FEDERAL AGENCIES**

**DRUG ENFORCEMENT SECTION (DES)**

Provides full-time attention to the enforcement of drug laws in Virginia, and is committed to supporting local law enforcement agencies in their efforts. DES has in excess of 116 special agents across the Commonwealth responsible for performing operational narcotics enforcement investigations, including special undercover, wire intercept and marijuana eradication efforts. DES actively participates or is directly responsible for 53 multi-jurisdictional drug and gang task forces representing 120 jurisdictions in Virginia. DES also routinely assists with federal and local narcotics investigations.

**4,098**  
**INVESTIGATIONS CONDUCTED**

\$181 Million Worth of Illegal Narcotics Seized

452 Weapons Seized

**258**  
**PHARMACEUTICAL  
DRUG DIVERSION  
INVESTIGATIONS**

51 Arrests

**8**  
**CLANDESTINE LABS  
DISMANTLED**

**6,457**  
**MARIJUANA PLANTS SEIZED - VIRGINIA  
MARIJUANA ERADICATION PROGRAM**

\$19,371,000 Worth of Marijuana Seized

60 Weapons Seized

25 Arrests

108 Indoor/Outdoor Marijuana Grow Operations Dismantled

**1,789**  
**INVESTIGATIONS ASSISTING LOCAL, STATE & FEDERAL AGENCIES**

**802**  
**CRIMINAL ARRESTS**



## **CRIMINAL INTELLIGENCE DIVISION (CID)**

Provides analytical and research support to local, state, and federal law enforcement agencies on matters pertaining to the Commonwealth of Virginia through the identification, documentation and dissemination of criminal intelligence concerning persons involved in organized crime, terrorist groups and those crimes involving multi-jurisdictional or serial crimes.

**3,540**  
**LEO REQUESTS FOR INFORMATION**

### **FIELD INTELLIGENCE UNIT:**

Operates to improve intelligence collection and dissemination, to gather tactical intelligence in support of criminal investigations, and to use intelligence in support of strategic planning through strong liaison and interaction with department personnel and local law enforcement counterparts.

### **JOINT TERRORISM TASK FORCE (JTTF):**

Coordinated through the FBI, VSP CID personnel are assigned to the JTTF Task Forces in Virginia for the purpose of pursuing criminal leads, gathering evidence, making arrests, providing security for special events, collect and share intelligence, and respond to threats and incidents.

### **VIRGINIA FUSION CENTER (VFC):**

Formed in 2005, the VFC is a joint operation between VSP and the Virginia Department of Emergency Management (VDEM) to focus on counter-terrorism intelligence investigations and analysis. VFC is occupied by local, state, and federal law enforcement agencies, public safety, emergency management, and/or the military in prevention of, or in response to, an incident. It maintains liaison with representatives from partnering agencies in order to facilitate and ensure communication between the Virginia State Police and those agencies, allowing for a more coordinated, informed response.



**VFC SHIELD PROGRAM:** Established in 2019, is intended for both the public and private sectors, as well as civic & local community groups. The program's goal is to increase community awareness of criminal and terrorism trends and incidents within the Commonwealth, United States and across the world through information sharing, making communities safer. In addition, VFC Shield connects members with available resources and sector specific content.

### **FUSION LIAISON TRAINING PROGRAM (FLTP):**

The FLTP is offered to first responders, corrections, dispatchers, healthcare professionals, health and human services, public works, federal and appropriate private sector partners. These individuals serve as the main point of contact for their agency and corresponds with the VFC in matters related to suspicious activity and intelligence.

Every Fusion Liaison Officer (FLO) completes a two-day training course. This course touches on the following topics: Virginia Fusion Center Overview, Domestic & International Terrorism, General Crime Issues, Terrorist Screening Center, UAV Threat and Awareness, Gang Awareness, Critical Infrastructure Protection, Suspicious Activity LTP Reporting, Information exchange with the VFC.

The FLO continues to work for and is under complete control of their parent agency. The VFC supplies the FLO and their agency with a place to send information and receive vetted intelligence.

**97**

**FLTP TRAINING PROGRAMS PRESENTED**

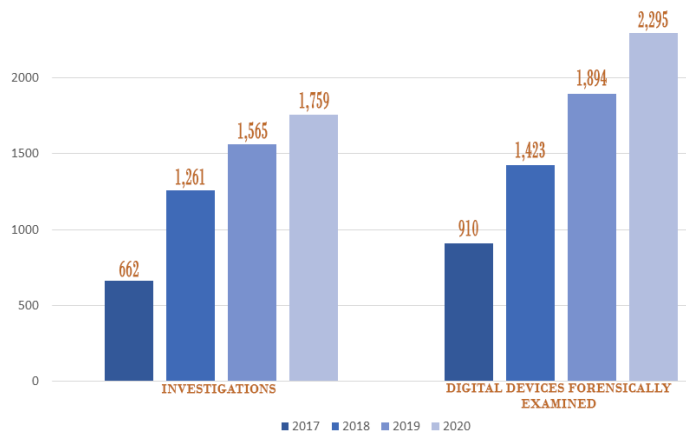
**8,800**

**INDIVIDUALS REACHED**

**HIGH-TECH CRIMES DIVISION (HCTD)**

Conducts cyber-crime investigations and child exploitation/pornography investigations, as well as supports local, state, and federal law enforcement agencies through digital forensic analysis. HTCD special agents are assigned to each of the seven geographic BCI field offices.

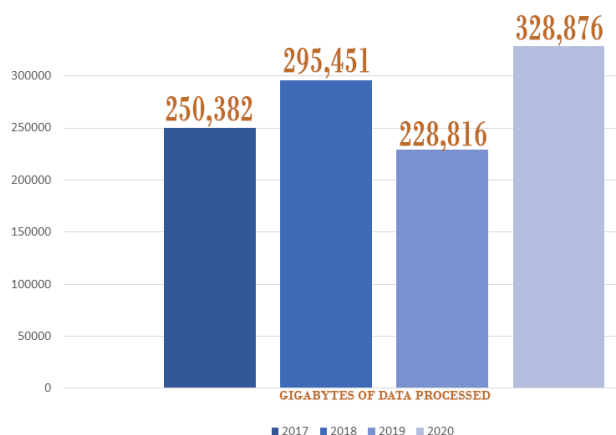
- ◇ 1,759 Investigations
- ◇ 2,295 Digital Devices Forensically Examined
- ◇ 574,136 Gigabytes of Data Processed



**COMPUTER EVIDENCE RECOVERY SECTION (CERU):**

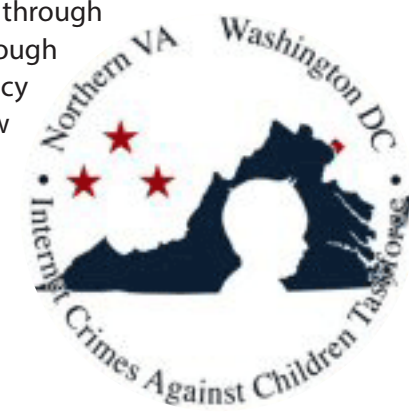
Provides computer evidence recovery services, forensic examination services, and expert testimony for law enforcement agencies through in-depth examinations of computer data stored or seized during the course of a criminal investigation.

- ◇ 131 Requests for Service
- ◇ 627 Digital Devices Forensically Examined
- ◇ 328,543 Gigabytes of Data Processed



**NORTHERN VIRGINIA - WASHINGTON D.C. INTERNET CRIMES AGAINST CHILDREN (ICAC) TASK FORCE:**

Counters society's rapid explosion of online child exploitation, pornography and predators through its 52 local, state and federal partnering agencies. Established in November 2004 through a grant from the U.S. Department of Justice, Office of Juvenile Justice and Delinquency Prevention (OJJDP), VSP serves as the coordinating agency. The grant provides for law enforcement training and equipment, and for conducting online investigations.



- ◇ 4,696 Cyber Tips Processed
- ◇ 1,730 Investigations
- ◇ 1,438 Forensic Investigations
- ◇ 246 Arrests

**TECHNICAL SUPPORT SECTION:**

Supports significant investigations and uses sophisticated methods and technologies to assist any requesting law enforcement agency. This section provides audio enhancement services to all law enforcement agencies as well as supporting the courts and commonwealth attorneys offices through installation and operation of closed circuit television systems for victims of child abuse cases. The Hostage/Barricade Response Program was developed in 1997 to support federal, state and local law enforcement through the deployment of technical equipment and personnel resources.

- ◇ 2,406 Requests for Service
- ◇ 33 Hostage/Barricade Situation Assists

**COUNTER-TERRORISM & CRIMINAL INTERDICTION UNIT (CCI)**

Established to suppress criminal activity with specific emphasis on reducing the flow of illegal narcotics on Virginia highways, public transportation systems, schools and parcel distribution businesses. CCI also partners with the multi-agency, multi-state High Intensity Drug Trafficking Areas (HIDTA) established throughout the Commonwealth in relation to analytical data concerning opioid overdose incidents, drug identity, reported drug packaging trends, and drug threat reports. CCI personnel are equipped and specially trained to provide seven regional response teams to address chemical, nuclear and bio-terrorism events.

**4,349**  
**TRAFFIC STOPS**

**WORTH OF ILLEGAL DRUGS SEIZED**

- 1,185 Vehicle Searches
- 227 Search Warrants
- 340 Criminal Investigations Initiated
- 179 Drug-Related Arrests
- 139 Other Felony/Misdemeanor Arrests
- 59 Firearms Seized
- \$16,085,226 Value of Drugs Seized



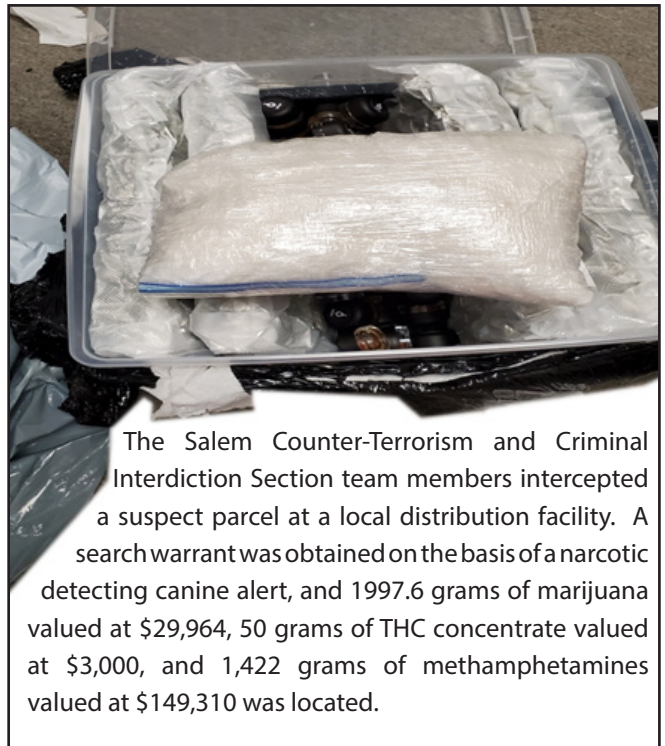
**10**  
**REQUESTS TO ASSIST FEDERAL AND LOCAL LEOS INVOLVING:**

- ◇ White Powder/Suspicious Letters
- ◇ Suspicious Chemicals
- ◇ Unknown Substances at a Crime Scene
- ◇ Radiological Sweeps

**CITY-STATE PARTNERSHIPS:**

In 2020, CCI's participation in one City/State Partnership with the Petersburg Police Department, resulting in:

- 182 Traffic Stops
- 31 Arrests
- 12 Felony Drug Charges
- 11 Misdemeanor/Other Charges
- 5 Felony Non-Drug Charges
- 15 Firearms Seized
- 14 Fugitives Apprehended



The Salem Counter-Terrorism and Criminal Interdiction Section team members intercepted a suspect parcel at a local distribution facility. A search warrant was obtained on the basis of a narcotic detecting canine alert, and 1997.6 grams of marijuana valued at \$29,964, 50 grams of THC concentrate valued at \$3,000, and 1,422 grams of methamphetamines valued at \$149,310 was located.

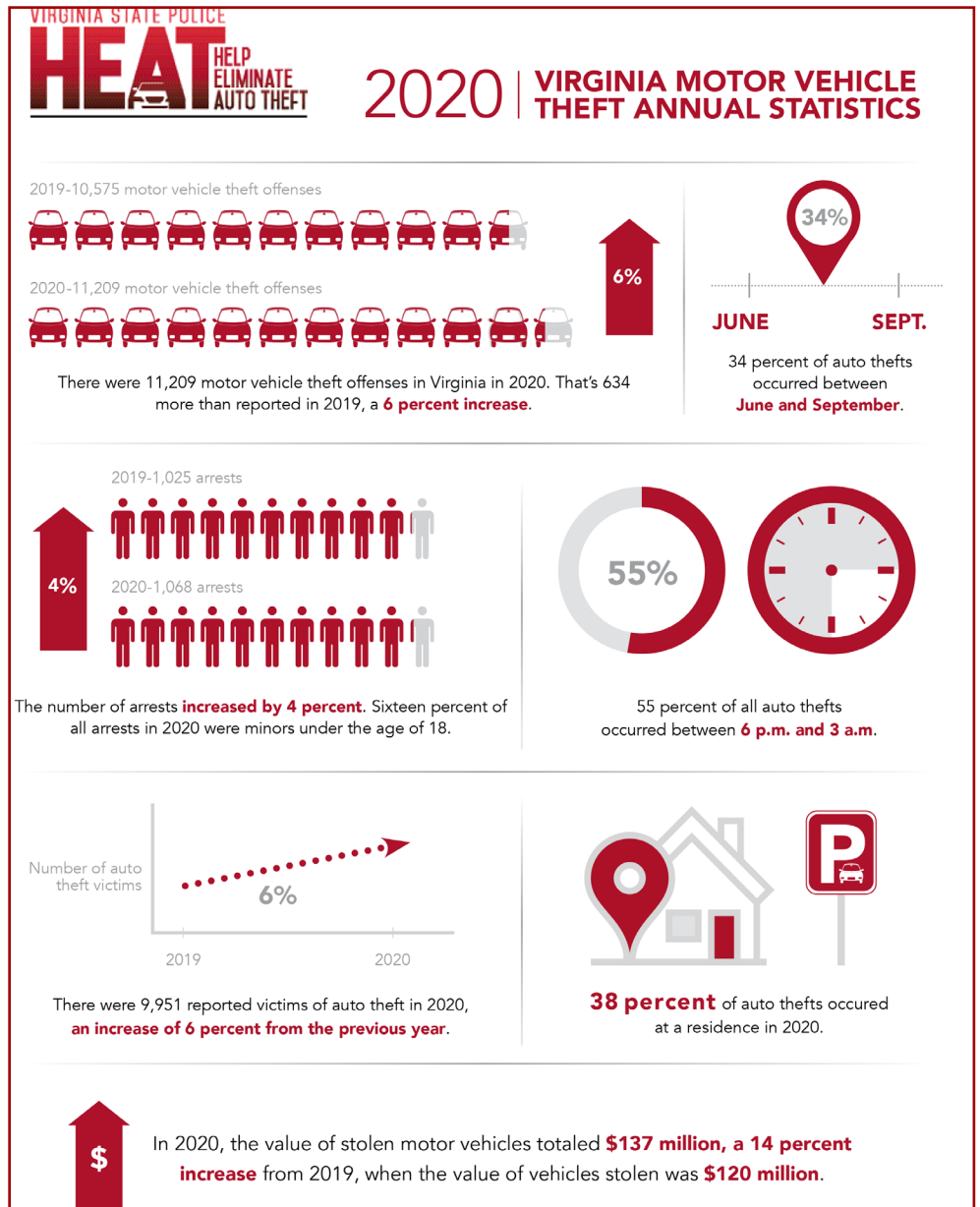
## HELP ELIMINATE AUTO THEFT (H.E.A.T.) PROGRAM

HEAT was established by the Virginia General Assembly in 1992. The program educates citizens about theft of vehicles and their parts, a crime that costs Virginians millions of dollars each year. HEAT also trains and supports local law enforcement officers in efforts to prevent auto theft. The HEAT program is a cooperative effort of VSP, Virginia Department of Motor Vehicles (DMV) and local law enforcement agencies throughout the Commonwealth.

The program also provides funds up to \$25,000.00 for rewards for information leading to the arrest of persons who commit motor vehicle theft related crimes. In 2020, no reward funds were paid out.



**VIN ETCHINGS:** As part of its preventive efforts to reduce auto thefts, the HEAT Program hosts Vehicle Identification Number (VIN) Etchings with local law enforcement and at community events across the state. Due to COVID-19 restrictions, VIN Etching events were not held in 2020, however, HEAT social media platforms were extensively used to get messaging to the public.



## INSURANCE FRAUD PROGRAM (IFP)

Established in 1999, the IFP works to Stamp Out Fraud by providing training to law enforcement and teaching citizens how to identify and report insurance fraud. Insurance fraud is any act committed with the intent to obtain benefits or advantages where they are not entitled, usually through a sum of money. Insurance fraud costs American consumers more than \$80 billion dollars each year. Three common categories of insurance fraud are property fraud, casualty fraud and workers' compensation fraud.

**STAMP OUT  
FRAUD**

VIRGINIA STATE POLICE  
INSURANCE FRAUD PROGRAM



In 2020, an informational brochure was produced and available for distribution. Also, a new website <https://stampoutfraud.com> was launched in December. The new site provides educational content and allows law enforcement agencies a private, secure portal to collaborate on cases.

**1,800**

**NOTIFICATIONS OF POSSIBLE FRAUD CASES**

**753**

**CRIMINAL  
INVESTIGATIONS  
INITIATED**

**62**

**ARRESTS FOR  
INSURANCE  
FRAUD**

**\$9,385,670.92**

**CLAIMED LOSS-ATTEMPTED**

**\$2,810,386**

**CLAIMED LOSS COLLECTED**



The Red Flag Program, developed by IFP, the Commonwealth Attorneys' Services Council, and the Virginia Chapter of the International Association of Special Investigation Units is an annual four day, team-based training that provides participants with classroom instruction, scenario exercises, and invaluable networking opportunities for no charge. However, the training program for 2020 was rescheduled for February 2021 due to COVID-19.



The Virginia Chapter of the International Association of Special Investigation Units (VAIASIU) is a non-profit organization that promotes a coordinated effort within the industry to combat insurance fraud. The IFP sponsors the VAIASIU's annual seminar which provides insurance fraud-focused training for law enforcement and other insurance industry professionals. The 2020 seminar was canceled due to COVID restrictions, and a one-day virtual seminar was held in September.

# SPECIALTY ASSIGNMENTS

## CANINE (K9) DETECTION TEAMS



### 664 PATROL K9 CALLS FOR SERVICE

- 153 CALLS TRACKING CRIMINAL SUSPECTS AND MISSING PERSONS
- 168 CALLS TO ASSIST VSP TACTICAL TEAMS
- 44 PEOPLE WERE LOCATED OR APPREHENDED
- 191 ASSISTS WITH FELONY ARRESTS
- 45 ASSISTS WITH MISDEMEANOR ARRESTS

### 497 NARCOTICS DETECTION K9 CALLS FOR SERVICE

- 177 DRUG SEIZURES WORTH \$10,182,846.60
- \$711,343 IN CASH SEIZED
- 3 WEAPONS SEIZED
- 1 VEHICLE SEIZED
- 55 PEOPLE ARRESTED ON FELONY CHARGES AND 3 MISDEMEANOR CHARGES



### 338 ACCELERATES/WEAPONS/EXPLOSIVES DETECTION K9 CALLS FOR SERVICE

- 167 SECURITY SWEEP ASSIGNMENTS
- 41 WEAPONS RECOVERED
- 3 EXPLOSIVE DEVICE RECOVERED
- 2,769 SHELL CASINGS RECOVERED
- 51 ASSISTS WITH CRIMINAL ARRESTS
- 12 CANINE DEMONSTRATIONS

### 98 BLOODHOUND CALLS TO LOCATE MISSING PERSONS OR CRIMINAL SUSPECTS

- 37 PEOPLE WERE LOCATED OR APPREHENDED
- 24 RESULTED IN FELONY CHARGES
- 20 RESULTED IN MISDEMEANOR CHARGES



# SPECIALTY ASSIGNMENTS

## SEARCH & RECOVERY TEAMS (SRT)

### 353

#### CALLS FOR SERVICE

- 201 SCUBA
- 89 MEDICAL RESCUE
- 41 LAND SEARCH/RESCUE
- 27 SWIFT WATER RESCUE
- 25 COMMUNITY DEMONSTRATIONS

### 97

#### UNDERWATER RECOVERIES

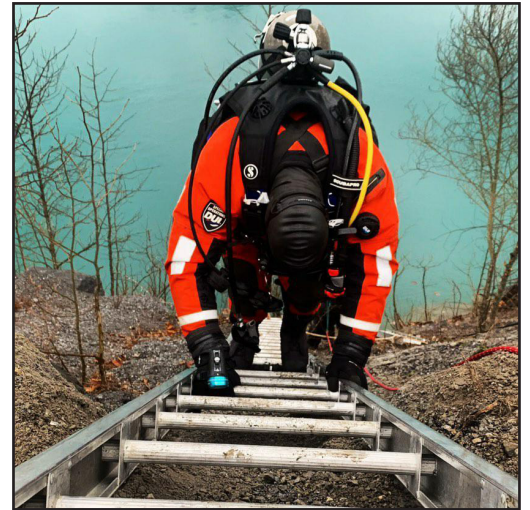
- 32 WEAPONS
  - 5 MURDER WEAPONS
- 15 HUMAN REMAINS
- 16 ABANDONED MOTOR VEHICLES
- 3 SUNKEN BOATS
- \$437,800 WORTH OF PROPERTY RECOVERED

### 340

#### OTHER AGENCY ASSISTS/CALLS FOR SERVICE

### 101

#### TRAINING EXERCISES



## TACTICAL TEAMS

### 1,164

#### CALLS FOR SERVICE

- 536 FELONY ARRESTS MADE
- 83 MISDEMEANOR ARRESTS MADE
- 109 ILLEGAL WEAPONS SEIZED
- \$10,598,423 ILLEGAL NARCOTICS SEIZED



# AWARDS & RECOGNITIONS

## VIRGINIA FORENSIC SCIENCE ACADEMY ALUMNI ASSOCIATION



**Special Agent Delmas R. Roberts, Jr.**  
(BCI-Polygraph)

**THE DR. PAUL FERRARA AWARD FOR  
CRIME SCENE OFFICER OF THE YEAR**



## VIRGINIA STATEWIDE TRAFFIC INCIDENT MANAGEMENT COMMITTEE



**First Sergeant (Ret.)  
Michele R. Ticho**  
(Richmond Division)

**OUTSTANDING LEADERSHIP  
AND SUPPORT OF THE  
VIRGINIA STATE HIGHWAY  
RESEARCH PROGRAM 2  
(SHRP2) TRAFFIC INCIDENT  
MANAGEMENT PROGRAM**



**Sergeant  
Jonathan E. Smith**  
(Culpeper Division, Area 13)

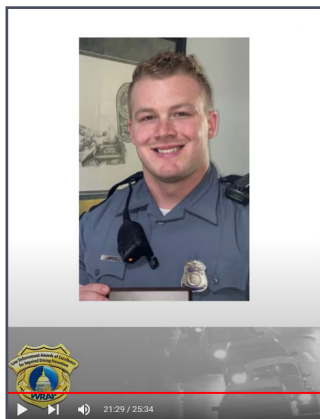
**COLONEL STEPHEN  
FLAHERTY & LIEUTENANT  
BRAD CLARK  
TRAFFIC INCIDENT  
MANAGEMENT AWARD**



## LOUDOUN COUNTY CHAMBER OF COMMERCE VALOR AWARDS

**Trooper Arthur N. Patsios**  
(Fairfax Division, Area 48)

**LIFESAVING AWARD**



**2020 WASHINGTON REGIONAL ALCOHOL PROGRAM (WRAP)  
DUI ENFORCEMENT AWARD**

was held virtually due to COVID-19 pandemic.

**Trooper Jordan S. Corvin**  
(Fairfax Division, Area 48)

**2020 LAW ENFORCEMENT AWARD OF EXCELLENCE  
FOR IMPAIRED DRIVING PREVENTION**

# AWARDS & RECOGNITIONS

## 2020 VSP SUPERINTENDENT AWARD OF HONOR

**Sergeant Matthew T. D. Hand**  
(BCI-CCI, Area 72)



**Sr. Trooper Robert J. Fedorchuk, Jr.**  
(Wytheville Division, Area 26)



**Special Agent Albert C. Arnold**  
(BCI-GIS, Richmond)



**Trooper Joshua D. Cockerham**  
(Salem Division, Area 41)



### Richmond Division Tactical Team

**Sr. Trooper R. "Butch" Barrett** (Area 7)  
**Trooper Aaron B. Copenhaver** (Area 4)  
**Trooper Davis B. Gooding, III** (Area 3)

**Trooper Steven G. Kolodzinski** (Area 44)  
**Trooper Ashby B. Marshall** (Area 3)  
**Trooper Bryon E. Vincelette** (Area 4)

### Appomattox Division Tactical Team

**Sergeant Shane E. Nelson** (Area 18)  
**Trooper J. Robertson Abbott, II** (Area 23)  
**Trooper London W. Atkins** (Area 21)

**Trooper David L. Sheridan** (Area 18)  
**Trooper John A. Williamson** (Area 23)

**Trooper Lucas B. Dowell** (Area 20 - posthumously) His parents and sister accepted his award

### Salem Division Tactical Team

**Sergeant Jason S. Haga** (Hqtrs.), **Trooper Evan L. Holiday** (Hqtrs.) and **Trooper Michael S. Polley, Jr.** (Hqtrs.)



## 2019 SUPERINTENDENT AWARD OF MERIT

**First Sergeant Gary J. Hack, Jr.** (BCI-GIS, Appomattox)  
**Sergeant Jonathan B. Zarkauskas** (Fairfax Division, Hqtrs.)  
**Sr. Special Agent Edwards L. Jones** (BCI-DES, Chesapeake)  
**Sr. Special Agent R. Clay Overholt** (BCI-GIS, Appomattox)  
**Special Agent Brandon S. May** (BCI-GIS, Appomattox)

**Special Agent D. Jeffrey Rose** (BCI-GIS, Culpeper)  
**Sr. Trooper-Pilot Benjamin T. Farmer** (Aviation, Abingdon)  
**Trooper Joseph P. Hylan** (Richmond Division, Area 2)  
**Trooper Matthew E. Spalding** (Fairfax Division, Area 48)

# AWARDS & RECOGNITIONS



## 2020 AMERICAN RED CROSS LIFESAVING AWARD

- First Sergeant James M. Russo**  
(Chesapeake Division, Area 32)
- First Sergeant Michael R. McCann**  
(Chesapeake Division, Area 36)
- Sergeant Patrick L. Green**  
(BASS, Training Division)
- Sergeant Michael A. Rossetti**  
(Chesapeake Division, Area 47)
- Special Agent R. Clay Overholt**  
(BCI-GIS, Appomattox)
- Special Agent Shannon M. Pinto**  
(BCI-SSD, SPHQ)
- Sr. Trooper Andre D. Jones**  
(Fairfax Division, Area 48)
- Sr. Trooper Andre D. Jones**  
(Fairfax Division, Area 48)
- Trooper Patrick R. Brozena**  
(Fairfax Division, Area 48)
- Trooper Jacob D. Capra**  
(Fairfax Division, Area 11)
- Trooper Sung H. Cho**  
(Fairfax Division, Area 48)



(L-R) Captain Craig C. Worsham presented Trooper S. J. Nicely, Jr. with his American Red Cross Award and pin.



(L - R) Trooper M. B. Pope and Sgt. M. A. Rossetti with their American Red Cross Lifesaving pins positioned below their name plate. The Red Cross pin and the Superintendent's Award of Valor and Merit pins are the only items that can be added to the standard uniform.

- Trooper Bruce C. Damian**  
(Fairfax Division, Area 48)
- Trooper Robert F. Giles**  
(Wytheville Division, Area 30)
- Trooper Kenneth S. Hammell, Jr.**  
(Richmond Division, Area 2)
- Trooper Joseph P. Hylan**  
(Richmond Division, Area 2)
- Trooper Donald T. Murphy**  
(Chesapeake Division, Area 32)
- Sr. Trooper Andre D. Jones**  
(Fairfax Division, Area 48)
- Trooper Patrick R. Brozena**  
(Chesapeake Division, Area 32)
- Trooper Stephen J. Nicely, Jr.**  
(Appomattox Division, Area 17)
- Trooper Matthew B. Pope**  
(BASS-SIOU, Chesapeake)
- Trooper James H. Wheelhouse**  
(Chesapeake Division, Area 32)

## SENIOR TROOPER ROBERT A. HILL, SR. CRIME PREVENTION AWARD



**Sr. Trooper Kevin Francis**  
(Safety Division, Area 65)

## TELECOMMUNICATOR OF THE YEAR AWARD



**Dispatcher Alexander J. Dolinger**  
(Wytheville Division Headquarters)

## VIRGINIA ASSOCIATION OF CHIEFS OF POLICE 2020 VALOR AWARDS POSTPONED TO 2021 DUE TO COVID-19

# We will never forget...

Inspector W. Neville Hatcher - August 19, 1928

Inspector Phillip C. Via - January 11, 1929

Inspector Curtis L. Wood - March 11, 1929

Inspector Thomas A. Belt - August 18, 1930

Trooper Charles B. Bullock - February 15, 1934

Trooper William R. Thompson - September 23, 1935

Sergeant Charles W. Puckett - March 28, 1938

Sergeant Clarence L. Maynard - September 9, 1939

Trooper Urshell T. Mayo - February 19, 1941

Trooper William S. Tinsley - September 5, 1942

Examiner Charles E. Hagerman - March 17, 1943

Trooper George F. Miller - January 20, 1945

Trooper William T. Flippen, Jr. - February 7, 1945

Trooper William H. Andrews - October 3, 1946

Trooper Robert E. Caldwell - June 17, 1948

Trooper Joseph B. Thomas - June 20, 1950

Trooper Robert E. Porter - June 20, 1950

Investigator Wallace M. Simpson - October 23, 1951

Trooper Robert W. Smith - November 21, 1951

Trooper Walter S. Parrish - October 4, 1953

Trooper Robert L. Loder, Jr. - January 31, 1954

Trooper Robert F. Giles - July 23, 1954

Trooper Henry M. Brooks, Jr. - June 10, 1956

Trooper Charles E. Morris - March 2, 1962

Trooper Garland M. Miller - June 13, 1963

Trooper Warren Y. Harless - November 18, 1968

Trooper Jackie M. Bussard - May 5, 1970

Trooper Donald E. Lovelace - October 18, 1970

Trooper Rannie D. Kennedy - November 5, 1973

Trooper James R. Hughes - June 3, 1974

Investigator Claude E. Seymour - April 25, 1975

Trooper Bernard W. Wright - January 17, 1976

Trooper Garland W. Fisher, Jr. - November 15, 1976

Trooper Robert T. Lohr - July 22, 1978

Trooper Robin L. Farmer - September 3, 1981

SAC Rodney D. Grimes - October 9, 1983

Trooper Johnny R. Bowman - August 19, 1984

Sergeant James L. Biggs - December 18, 1984

Trooper Trooper Leo Whitt - April 12, 1985

Trooper Ricky M. McCoy - January 3, 1986

Trooper Alexander M. Cochran, III - January 15, 1987

Trooper Harry L. Henderson - March 17, 1987

Trooper Jacqueline Vernon - August 16, 1988

Mstr. Trooper Jerry L. Hines - February 20, 1989

Trooper José M. Cavazos - February 24, 1993

Trooper Henry N. Harmon - February 7, 1995

Trooper Gregory P. Fleenor - December 12, 1996

Sergeant (Ret.) Norman W. Hampton - June 3, 1997

Trooper Jessica J. Cheney - January 17, 1998

Trooper Daniel L. Williams - December 12, 1999

Sr. Trooper C. Mark Cosslett - October 23, 2002

Trooper Michael T. Blanton - January 29, 2003

Trooper Kevin C. Manion - February 18, 2006

Sr. Trooper Robert A. Hill, Sr. - November 24, 2006

Motorist Asst. Aide Horace A. Jarratt - April 25, 2007

Trooper Mark D. Barrett - September 14, 2010

Trooper Adam M. Bowen - June 24, 2011

Trooper Andrew D. Fox - October 5, 2012

Mstr. Trooper Junius A. Walker - March 7, 2013

Sergeant J. Michael Phillippi - January 11, 2014

Trooper Nathan-Michael W. Smith - September 21, 2015

Trooper Chad P. Dermeyer - March 31, 2016

Special Agent Michael T. Walter - May 26, 2017

Trooper-Pilot Berke M. M. Bates - August 12, 2017

Lieutenant H. Jay Cullen, III - August 12, 2017

Trooper Lucas B. Dowell - February 4, 2019